

BSNL Games on Demand MIS

Guide for SSA /Circle Coordinator/National
Coordinator/Portal Admin



How to start

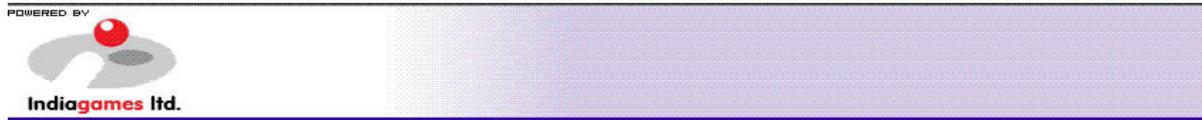
- MIS is compatible with all the major Internet browsers like IE, Firefox, Chrome, Opera.
- Please Open following link in any of the above mentioned internet browser

<http://godmis.indiagames.com/bsnlssa>



How to Access the Portal?

- In order to access BSNL Games on Demand MIS, User should have login credentials.
- If the user does not have login credentials, he/she must Register to get one.

A screenshot of a web page titled "login" in orange text. On the left, there is a computer monitor icon with a yellow padlock in front of it. Below the icon, the text reads: "Welcome, Please enter your HRMS Number and Password." To the right of this text are two input fields: "HRMS No" and "Password". Below these fields is a "Login" button. At the bottom of the form area are two buttons: "Forgot Password" and "Register". A line from the text "Forgot password" points to the "Forgot Password" button. Another line from the text "Click here to register" points to the "Register" button. At the bottom of the page, it says "Contact Us: servicedesk@indiagames.com" and "Copyright © IndiaGames Ltd. All rights reserved."

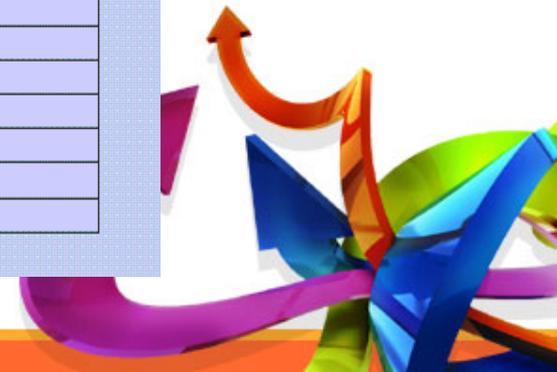
Registration

- All input fields on registration page are mandatory. Please input valid information to create an account on MIS.

 **BSNL Games on Demand MIS**

Already have an account..[Click here](#)

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
HRMS Number:	<input type="text"/>
	HRMS number should be of 9 digits only
Designation:	<input type="text"/>
BSNL Email Address:	<input type="text"/>
	BSNL Email Address should be in bsnl.co.in,dataone.in,bsnl.in eg:abc@dataone.in
Alternate Email Address:	<input type="text" value="Provide gmail/yahoo/rediff ID"/>
Mobile No:	+91 <input type="text"/> <input type="text"/>
	Please provide 10 digit Mobile No.
Phone/ Office No:	<input type="text" value="STD code"/> <input type="text" value="Phone No"/>
	Please select valid STD Code. Your STD Code decides Circle Name and SSA Name.
Address:	<input type="text"/>
City:	<input type="text"/>
Pin Code:	<input type="text"/>
Circle Name:	<input type="text"/>
SSA Name:	<input type="text"/>
Remark (Optional):	<input type="text"/>
	<input type="button" value="Sign Up"/>



Account Verification Process

- After entering information at registration page user will get verification email with verification link in his/ her registered email ID.
- User has to click on verification link to get the account activated.
- Portal Admin will review user's request.
- After the approval of Portal Admin user will receive the login credentials via email.



Request Approval by Portal Admin

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BSNL Games on Demand MIS

Welcome admin SystemTime: Jun 14, 2011 [Logout]

ChangePassword

Verify

- Assign Roles: User with verified email address. Need to assign role
- Pending Users: User who have not verified email address
- Active Users: List of users who are using MIS
- Inactive Users: List of suspended users

Account Details

Billing Details

Deactivation Reports

Feedback Report

Search Account Details

Submit



How to search Games on Demand Customer details

- User can search the customer detail using Games on Demand username or BSNL landline number

The screenshot displays the BSNL Games on Demand MIS interface. The header includes the BSNL logo and the text "BSNL Games on Demand MIS". Below the header, there is a navigation menu on the left with options like "ChangePassword", "Verify", "Account Details", "Billing Details", "Deactivation Reports", and "Feedback Report". The main content area is titled "Search Account Details" and contains a search form. The form has two input fields: "Enter Username" (with the value "FESTERGOD") and "Select Std code and Landline number". A "Submit" button is located below the second input field. A red "OR" label is positioned between the two input fields. A white box on the left side of the form contains the text "Search customer using Games On Demand", with a line pointing to the "Enter Username" field. Another white box at the bottom of the form contains the text "Search using BSNL landline number and STD code", with lines pointing to the "Select Std code and Landline number" input field. The top right of the page shows "SystemTime: Jun 13, 2011" and a "[Logout]" link.



Customer's Plan details



The screenshot displays the BSNL Games on Demand MIS interface. The header includes the BSNL logo and the text "BSNL Games on Demand MIS". The user is logged in as "admin", and the system time is "Jun 13, 2011". A navigation menu on the left includes options like "ChangePassword", "Verify", "Account Details", "Billing Details", "Deactivation Reports", and "Feedback Report". The main content area shows the "Account Details" for a user with the following information:

Account Details	
GoUsername	testergod
BBId/PhoneNo.	test
Name	TEST
Address	
City	
State/Circle	()
Phone	
LandlineNo.	
Email	ashutosh.lcl@rediffmail.com
Status	Subscribed
Package	BSNLPremium
Verified Status	Pending
RegistrationTime	2008-03-27 14:33:00.0

Below the table, there are three buttons: "Send Username/Password to God user", "Request Deactivation for this user", and "Print this Page".

Annotations on the screenshot:

- A callout box on the left points to the "Send Username/Password to God user" button with the text: "Button to send Games On Demand username and password to customer".
- A callout box on the right points to the "Request Deactivation for this user" button with the text: "Click here to cancel Games On Demand subscription".



Customer's Billing details (Service History)



BSNL Games on Demand MIS

Welcome admin
SystemTime: Jun 13, 2011 [Logout]




Summary of Indiagames - Games on Demand Service

Customer Name	SSA Name	Circle	City	Phone number with STD	Mobile No	Email - ID	GoDusername
Subir bose	KOLKATA	KOLKATA TELECOM DISTRICT	Kolkata	033 - 25470960	9874197568	subirkbose@yahoo.co.in	SUBIR0960

Customer Service History

Sr.No	Plan Name	Service Started on	Service Ended on	Activated by *	Deactivated By*
1	BSNLPremium	2011-05-03	2011-06-11	BSNL-ORG	

Note: BSNL-ORG represents user signed up directly from BSNL Portal.

Customer Billing details

Sr.No	Bill Month	Plan Name	Bill date from	Bill date to	Bill Amount

Print this Page
Back



Download SSA/Circle wise Billing report

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BSNL Games on Demand MIS

Welcome admin System

BSNL Report

Month/Year wise

Month Year

Circle

Select month and year for billing report

Select circle or SSA for billing report

Click on button to generate report

ChangePassword

Verify

Account Details

Billing Details

DownloadBilling

Deactivation Reports

Feedback Report



Uploading Billing Feedback to Indiagames

The screenshot shows the BSNL Games on Demand MIS interface. The top left features the BSNL BROADBAND logo. The top right displays the title "BSNL Games on Demand MIS" and the system time "SystemTime: Jun 13, 2011". A left sidebar contains a menu with options: ChangePassword, Verify, Account Details, Billing Details, Deactivation Reports, Feedback Report, and Upload Billing Report. The "Feedback Report" option is highlighted, and a "Link" label points to it. The main content area shows a "Welcome admin" message. Below this, there is a "File:" section with a "Choose File" button and the text "No file chosen". A "Remarks:" section contains a large text area labeled "Remark field". A "Submit" button is located at the bottom right of the form. A white callout box on the right side of the form contains the text: "Click on button to select billing report from user's pc".



Link to track GoD unsubscription request by SSA/circle

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BSNL Games on Demand MIS

Welcome admin SystemTime: Jun 14, 2011 [Logout]

Search Report On Current Date

Today
 Month
 Specific date

Today Date:

GoDUsername	Plan	Date/Time	SHORT_REASON	HRMSNO	EM
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Deactivation Reports

- Report-Datewise
- Report-HRMSwise
- Deactivations
- Summary

Feedback Report

Links to track Games On Demand service unsubscription request done by users



Link to track GoD unsubscription request by SSA/circle

BSNL
BROADBAND

BSNL Games on Demand MIS

Welcome admin SystemTime: Jun 14, 2011 [Logout]

Search Report On Current Date

Today
 Month
 Specific date

Today Date:

GoDUsername	Plan	Date/Time	SHORT_REASON	HRMSNO	EM
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Links to track Games On Demand service unsubscription request done by users



ContactNumber: 1800 425 0500 (Toll Free)
Email: servicedesk@indiagames.com

