

Rates & Costing Section - CFA
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 1-1/2009-R&C [CFA]Pt.

Dated: 25-07-2011

Circular R&C-CFA No. 16 /11-12

Subject: Rationalization of Prepaid Broadband Tariff under Prepaid Broadband services on DSL access- reg.

Kind reference is invited to this office letter No. 1-1/2009-R&C [CFA] dated 19.10.2009 & 22.06.2010 (i.e. Circular R&C-CFA No. 09/09-10 & 07/10-11)) regarding tariff structure for prepaid broadband services and introduction of Volume based recharge vouchers under Prepaid Broadband services on DSL access.

The tariff of Pre-paid Broadband service has been reviewed in this office and the Competent Authority has decided **to rationalize the Prepaid Broadband tariff as follows:-**

A. Initial Charges at the time of application:

Particulars		Existing Prepaid BB Tariff	Revised Prepaid BB Tariff
Installation Charges		Rs. 250/- excluding service tax	As Existing
Modem Charges		<u>Only outright purchase option:</u> Rs. 1100/- for Type-1 and Rs. 1800/- for Type-2 (inclusive of Sales Tax/VAT)	1. <u>Outright purchase option:-</u> As existing i.e. Rs. 1100/- (Type-1 ADSL Basic), Rs. 1800/- (Type-2 ADSL WiFi) (inclusive of Sales tax/VAT)
			2. <u>Rental option #:-</u> Refundable Security deposit for Modem shall be Rs. 1000/- for Type-1 (ADSL Basic) and Rs. 1700/- for Type-2 (ADSL WiFi). For paying monthly modem rental, customer has to use Modem rental voucher (Rs. 55/- for Type-1 & Rs. 88/- for Type-2 modem)
Activation (Prepaid BB account creation) Charges		NIL	Rs. 100/- (To be collected at the time of application through demand note)
Activation (Initial) Benefits	Free usage	50 MB	400 MB
	Validity	15 days	30 days

Procedure to be adopted to have proper accounting and charge deduction in case of modem rental option:-

1. The Prepaid BB customer, who opts for modem rental option, has to deposit the refundable security deposit for modem (as prescribed) through demand note at the time of application.
2. Initially and in subsequent months, customer has to recharge his prepaid account with modem rental voucher according to the type of modem with him. This will be in addition to normal recharge vouchers which provide usage and account validity. Customer may also recharge his account with a number of modem rental vouchers at one time for multiple month modem rental validity.
3. The customer's prepaid account shall be active and usable only when both modem rental validity & account validity are available. If any of the validity has expired, customer's account shall be suspended.
4. In case, customer has not recharged his prepaid account with modem rental voucher for certain duration, he has to recharge the same with modem rental voucher for entire past duration in order to use his prepaid account.
5. In case, customer returns the modem in working condition after expiry of modem rental validity, the security deposit against modem shall be refunded to him after deducting the monthly modem rental charges for the period between date of expiry of modem rental validity and date of returning the modem.

B. Launch of New Vouchers and Revision in Existing Volume Based Recharge Vouchers:

Voucher Type	MRP in Rs. (Inclusive of service tax)	Existing			New / Revised		
		Speed	Data usage in GB	Validity in days	Speed	Data Usage in GB	Validity in days
Existing Volume Based Recharge Voucher (BBV RL 200)	250	Upto 2 Mbps	1	7	Upto 2 Mbps	1.5	15
Existing Volume Based Recharge Voucher (BBV RL 450)	450	Upto 2 Mbps	3	15	Upto 2 Mbps	3	30
Existing Volume Based Recharge Voucher (BBV RL 1000)	1000	Upto 2 Mbps	10	30	256 Kbps	256 Kbps Unlimited *	30
Existing Volume Based Recharge Voucher (BBV RL 1800)	1800	Upto 2 Mbps	6	180	Upto 2 Mbps	7	180
Existing Top up Volume **(BBV Top up 200)	200		2	NA		As existing	

*The revision of Rs.1000/- and Rs.1400/ volume based recharge voucher and New Volume based recharge Voucher of Rs. 6000/- is launched as promotional measures of 90 days.

** Validity and Top up vouchers shall not be applicable to those using unlimited usage vouchers.

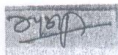
Note:- The Grace Period-2 (GP-2) for all the new/existing recharge vouchers shall be 30 days instead of existing 45 days.

C. Renewal/Recharge of account:

1. The customer can recharge his account online from the BSNL portal by making online payment or after purchasing the voucher either through BSNL Customer care centers or other retail outlets.
2. In case customer opts for migration from unlimited plan to limited plan vouchers or vice versa, his/her validity/balance usage (if any) shall not be carried forward. The account will be treated as a fresh account. However, the customer will be able to retain his user account.
3. In case customer migrates from one unlimited plan to other unlimited plan voucher with different bandwidth, the new bandwidth along with new validity will start. In such cases, if any validity is available under earlier unlimited plan voucher, it shall not be carried forward.
4. In case customer migrates from one limited plan to other limited plan voucher with different bandwidth, the new bandwidth along with new validity will start. In such cases, if any validity is available under earlier limited plan voucher, it shall not be carried forward. Only unutilized usage part (if any) shall be carried forward provided customer recharges his account upto Grace Period-1 (GP-1) period.

D. The above tariff will be applicable w.e.f. 01-08-2011.

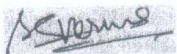
- E. All other relevant terms and conditions shall remain same as contained in letters No. 1-1/2009-R&C [CFA] dated 19.10.2009 & 22.06.2010 (i.e. Circular No. 09/09-10 & 07/10-11) and BB Cell letters No. 64-27/2009 Broadband - Prepaid/ dated 14-12-2009 and 24-12-2009.
- F. This circular is issued based on the approval of Competent Authority in Broadband cell file No. 64-27/08-BB/Pt-1. For any clarification/correspondence, in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Tel. No. 011-23710183 and Fax No. 011-23734052).


(S.K.Bhat)
DGM (T&C)-CFA

To
All CGMs - Telecom Circles/ Metro Telephone Districts/ITPC, Pune.

Copy for information to:-

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance), BSNL.
4. All PGMs / GMs - CFA, CO BSNL.
5. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
6. GM (IT), CO BSNL - for placement on BSNL Website.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-27/08-BB/Pt.1 carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
8. CGM (ITPC), Pune, RTTC, Plot No. 121/122 MIDC- 'G' Block Chinchwad, Pune-411019 for necessary changes in CDR and other Billing systems
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23
10. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore East Rly Station Bangalore.
11. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
12. Guard File.


S.S.Verma
DM (T&C)-CFA

Encls (MKA) CS-CFA Tariff 2011-12 dated at Chennai 11/8/2011

Copy Forwarded to all Heads of SSAs of Tamil Nadu
CC for information and further necessary action

NB
AGM CCS-CFA
O/o Cam Tamil Nadu circle.

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