



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

Information Technology Cell

No. 11-2/2012-CDR/IT.CFA/Vol. III

2nd Jan 13

To,

CGM IT Project Circle
Pune

Subject: Implementation of tariff revisions in existing plans for customers more than 6 months old through CDR system, regarding

1. Corporate office is issuing tariff revisions in various existing plans which are to be implementation in CDR system. It has been noted that these tariff revisions are not being effected in a timely manner in all the 4 CDR data centers
2. You may be aware that as per regulatory guidelines, any tariff revisions in the existing plans can be applicable to those customers which are for more than 6 months with BSNL. This might be one reasons for waiting of Data centers to effect tariff revisions in the existing plans.
3. Therefore, it has been decided that ITPC through a back end process shall effect the tariff revisions in the existing plans (as soon as they are announced by corporate office) through a back end process to all those customers who are with BSNL for more than 6 months initially. Thereafter this process shall be run on month-on-month basis for the remaining customers till all the tariff revision in the existing plan is effected to all the customers.
4. The above instructions may be followed by all the 4 CDR data centers and compliance reported by 11th Jan'13.

Sap
2.1.13

Deepak Garg
Addl. GM (IT.CFA)

Copy to:

1. Director CFA/Director (F)
2. CGMs of All Telecom Circles/Metro District
3. Sr. GM NWP-BB/GM NWO-CFA/GM F CFA BSNL CO