

	 BHARAT SANCHAR NIGAM LIMITED (A Government of India Enterprise) Corporate Office (Revenue Management Branch - CFA) 2 nd floor, Room No. 216, Eastern Court, Janpath, NEW DELHI-110 001
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No. 2-22/2007-BSNL/TR/Pt. IV

Dated: 16th March, 2012

To

1. All Heads of Circles/Metro Telephone Districts
Bharat Sanchar Nigam Limited.
2. CGM, ITPC, Pune
Bharat Sanchar Nigam Limited.

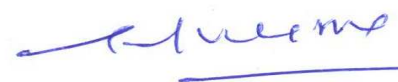
Subject: Regularization of billing and disconnection schedule- regarding.

Kind reference is invited to this office letter of even number dated 09-06-2011 regarding timely issue of bills and observance of the procedure of auto disconnection of telephones for non payment on 35th day from the date of issue of bills.

It has been gathered that the disconnection of telecom facilities on account of non-payment of bills is not happening as per schedule in many units. Needless to mention that the delay in disconnection of telephones results in low cash flow, poor collection efficiency and ultimately leads to accumulation of outstanding which becomes difficult to recover from defaulting customers at a later date.

The delay in disconnection of telephones for non payment has been seriously viewed by the Management. It has been desired that all the SSAs/ITPC Data Centres concerned should ensure that the disconnections that were due till date during the current month but not implemented, should be implemented immediately and the disconnections due to non payment of bills falling due during the remaining days of March, 2012, should be implemented scrupulously on the prescribed due dates, so that the position of cash inflow during the month gets maximised.

These instructions may be conveyed to all concerned for strict implementation.



(G. P. Verma)
GM (Finance-CFA)

Copy for information to:

1. CMD, BSNL.
2. Director (CFA) BSNL Board.
3. E.D. (Finance) CO BSNL.