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जनपथ, नई दिल्ली-110 001
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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)

राजेश वधवा

निदेशक (सी०एफ०ओ०)

Rajesh Wadhwa
Director (CFA)

D.O. No. 7-3/2011-PHM
Dated the 1st March 2011

Dear Shri. *CGMA*

I would like to draw your kind attention towards the intentionally damages of underground cables of BSNL by unscrupulous /vested elements.

It has become a serious problem, which is not only causing frequent disturbances of the services and inconvenience to the customers but also loss of revenue and repeated cost of repairs of cable break down to BSNL.

In this context, Secretary, Ministry of Communication and Information Technology, has expressed deep concern on the above mentioned activities. The copy of the letter by him to CMD BSNL is enclosed herewith.

It is, therefore, necessary that very sincere and concerted efforts are required to be put into minimizing the cable break-down and reduce the repair time by prompt and timely action as and when such incidences occur. Many subscribers of BSNL have surrendered their telephone because of these incidences and also by the fact that such faults are not rectified immediately.

An FIR must be lodged with the police whenever such incidence occurs. A close coordination with State Government local bodies and other agencies operating in the vicinity of underground Telephone cables is needed. The preventive maintenance practices especially patrolling, which do not require any material resources but yield rich dividends in the form of reduction in break-down faults to a very great extent, be organized through special teams and help of local people may also be taken. Adequate protection to cables in fault prone areas may be given.

For minimizing the increasing trend in the incidences of theft /damages of U/G Cable of BSNL, the earlier letters issued from NWO-CFA vide No. 7-3-2003(PHM) of dated 19.8.2008, 14.10.2008, 7.9.2009 and July 2010 may be referred.

I expect you to personally examine the above and take all necessary steps to curbs such incidences in future

With best wishes,

Encls: As above.

Shri
Chief General Managers

ALL Telecom Circle, & Telecom Districts.
Bharat Sanchar Nigam Ltd.,

Yours sincerely,
Rajesh Wadhwa
(RAJESH WADHWA)

आर. चन्द्रशेखर

R. CHANDRASHEKHAR

सचिव Secretary

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सत्यमेव जयते

भारत सरकार

संचार एवं सूचना प्रौद्योगिकी मंत्रालय

दूरसंचार विभाग

संचार भवन, नई दिल्ली-110 001

Government of India

Ministry of Communications &
Information Technology

Department of Telecommunications
Sanchar Bhawan, New Delhi-110 001

DO No 10-5/2011-SU.I

February 22, 2011

Dear Shri

Gopal Das,

I am writing in the context of intentional and willful cutting of cables of BSNL by unscrupulous/vested elements. Several such instances of cable cuts have been brought to the notice of Department of Telecommunications. You will agree, these incidences severely affect the Telecom services of Bharat Sanchar Nigam Limited (BSNL) in different telecom circles. It has also been reported that for want of adequate, corrective and timely action by the concerned telecom circles of BSNL in prevention / rectification of cable cuts, migration of subscribers to other Telecom Service Providers (TSPs) is taking place. This results in adversely affecting the revenues of BSNL and is a matter of great concern for Department of Telecommunications.

I request you personally to look into the matter and ensure prompt and timely action as and when such incidences occur. You may also institute a coordination mechanism with State Govts and local bodies for ensuring prevention of such incidents. You are also requested to take appropriate action against the officials found wanting for taking action in this regard.

With regards,

Yours sincerely,

(R. Chandrashekhar)

Encl: As above

Shri Gopal Das
Chairman & Managing Director
Bharat Sanchar Nigam Limited
Corporate Office, Janpath
New Delhi

GM(NW-CFA) 272
Dy. No. 24-2-11
Date

23.2.2011 (PMM)

for immediate
action.
23/2
D/CFA
23/2
Sd/- (NW-CFA)
Addl. Secy (NW-I)
AGM (NW)
24/2