

Office of
Chief General Manager(Telecom)
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भारत संचार निगम लिमिटेड
(भारत सरकार का एक उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)
BSNL 3G)))) **BSNL LIVE**
Faster than your thoughts 2010

Mktg/CFA/Novanet/2009-10 / 31

dt 26/05/11

Sub: Issues faced with Novatium PC-reg

It is proposed to convene a meeting with M/s.Novatium on 02/06/2011 to discuss and sort out issues and difficulties faced by SSAs with regard to supply of PCs to customers and maintenance during warranty period.

In order to sort out all the issues ,the following information may be furnished by SSAs latest by 30/05/11 to the email id mktgtncircle@gmail.com or to fax no 044-28290888

1. No. of Nova PCs working as on 31/03/10.
2. No.of Nova Net connections provided during 2010-11.
3. No.of Nova Net connections closed during 2010-11
4. No. of connections pending due to non supply of PC by M/s.Novatium
5. Issue regarding maintenance, fault repair, initial supply etc may be listed out case by case.
Any other related issues may also be listed
6. Suggestions if any for improvement of service.

(S. Nagoor Naina Mohamed)
AGM(S&M-CFA)
Ph:044-2829 5861 Fax:28290888

To
All Heads of SSAs
BSNL,
Tamilnadu Circle.