



BHARAT SANCHAR NIGAM LIMITED
[A GOVT. OF INDIA ENTERPRISE]
O/O CGM. TAMILNADU CIRCLE, CHENNAI-2

To

The PGM / GM.,
BSNL.,
All SSAs

NO.TR/CMTS/WIMAX SERVICES/2011-12/48 DATED AT CNI-2, 19/09/2011

Sub : Starting of WIMAX Provisioning and billing using existing Kenan GSM Platform from 1.9.11 – reg.

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The WIMAX service has gone live on GSM platform from 1.9.11. Migration of existing WIMAX subscribers from the legacy systems needs to be done manually using KenanFX by respective SSAs.

In this connection following are the important issues to be attended at the time of migration.

- 1.All new provisioning to be from GSM Platform. All sales of WIMAX inventory like Outdoor, Indoor and USB should be through Sanchar Soft as in the case of GSM Data Card.
- 2.Existing customer accounts have to be migrated in Kenan FX system manually by CSRs.
- 3.Deposit must be transferred manually from the old account in CDR to KenanFx
- 4.The billing schedule for Wimax will be along with the GSM billing every month.

As regards transfer of outstanding dues from DOT SOFT to Kenan FX system in respect of existing WIMAX connection Sr.GM(NW_O) ,CMTS,Trichy has been addressed to take up the issue with M/S Comverse.

A report regarding the migration of existing WIMAX customers to Kenan FX may be sent to Billing Centre with copy to this office by 23.09.11


(C. ARUMUGAM)
Dy.GENERAL MANAGER (TRI),
O/O CGM. TAMILNADU CIRCLE,
CHENNAI-2

Copy to :
DGM(F) /DGM (TR) of all SSAs.