

e-KYC Mobile App

e-KYC App is a AADHAR based Mobile SIM activation and Customer Agreement Form (CAF) handling software package for new prepaid connection activation. The delays associated with collection of CAFs from Channel partners and Televerification process for activation of SIM are removed thereby increasing the speed of activation.

The proposed e-KYC App will allow capturing of Aadhar based subscriber data at POS along with additional information which are mandatory for CAF. Then CAF will be available online to CSC for verification and further activation.

e- KYC App is user friendly, efficient, safe and supports all Android smart phones. This makes the complete process hassle free and allows immediate activation of SIMs.

App Downloading procedure :

The link required for downloading the App will be sent through SMS to all Retailer / Franchisee / CSC. The App will be downloaded after selecting the link and validating the POS through ctopup number by random OTP.

Work Flow in e-KYC App :

A. User Interface : The work flow in e- KYC App is a kind of Step by Step navigation / Wizard. It has the following steps

1. Authentication :

Access will be allowed on authorized CTOP Number of Retailer / Franchisee / CSC. The POS need to access the E-KYC App from their master CTOPUP mobiles. It will be authenticated by OTP for first time. Next time onwards login in to the App will be based on the Aadhar authentication only.

2. Mobile Number / SIM Selection:

After successful authentication, Mobile number can be selected from CYMN / Fancy Numbers list and SIM from the POS inventory as per requirement.

3. CAF Entry:

The customer Aadhar number will be entered and validated with the Aadhar server. After successful validation the declaration of the agent will be taken and the declaration of the customer will be shown and validated with Aadhar server. Then the customer details received from the Aadhar server will be captured into Sancharsoft. The message "Your CAF has been submitted successfully" will be shown with e-KYC CAF number.

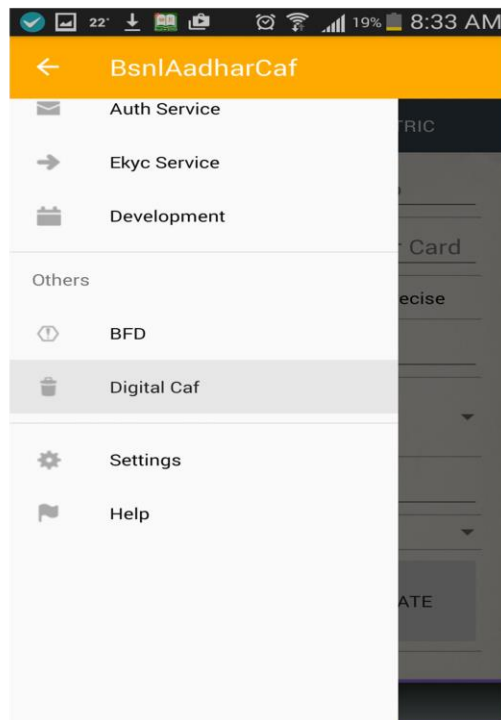
B. Activity at CSC level:

The CAF will be shown to the concerned CSC through Sancharsoft for validation. Successfully validated CAF will be sent to billing for Activation.

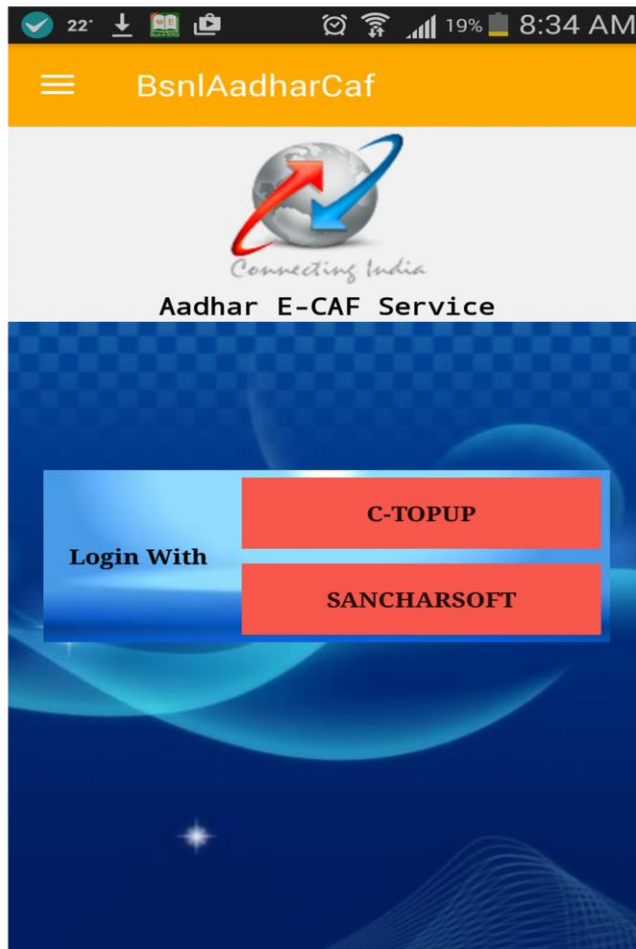
Ekyc-Ecaf WorkFlow

- ✓ Home Screen
- ✓ Agent Authentication
- ✓ Stock Validation
- ✓ Customer Ekyc Details Retrival
- ✓ Activation of Sim with Customer Consent

Navigation Menu



Home Screen



C-TOPUP Login Screen

22° 19% 8:34 AM

BsnlAadharCaf

CTopup - Login

Select Circle

Mobile No

VALIDATE

22° 19% 8:35 AM

BsnlAadharCaf

CTopup - Login

Select Circle

ANDHRA PRADESH

Mobile No

9490135790

VALIDATE

C-TOPUP Login Validation

Saving screenshot...

22° 18% 8:37 AM

BsnlAadharCaf

CTopup - Login

Validating...

9490135790

VALIDATE

22° 18% 8:37 AM

BsnlAadharCaf

Sit back and Relax! while we verify your mobile number.

(Enter the OTP below incase we fail to detect the SMS automatically)

Enter OTP

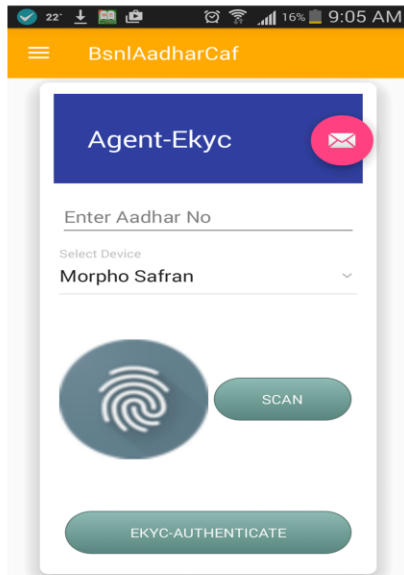
0:16

INCORRECT NUMBER?

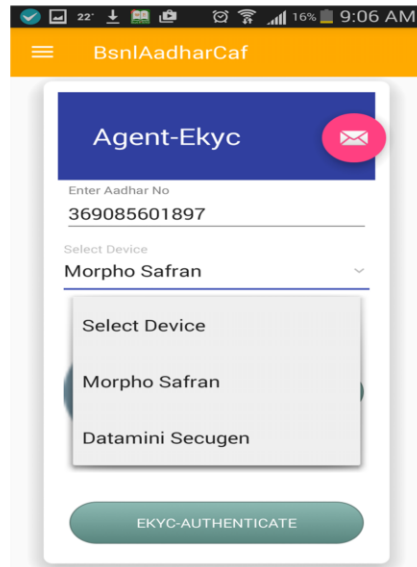
RESEND OTP

VERIFY

C-TOPUP Agent Ekyc



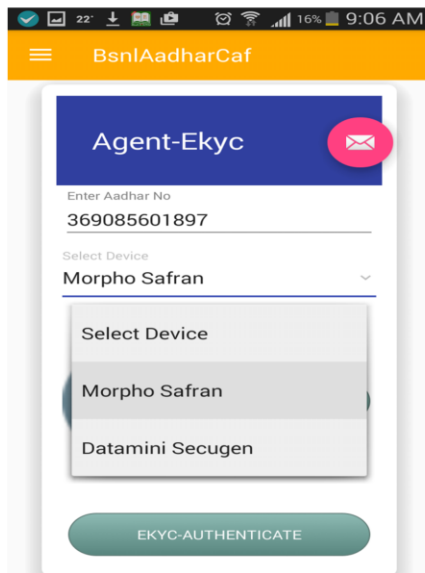
Agent Aadhaar Registration



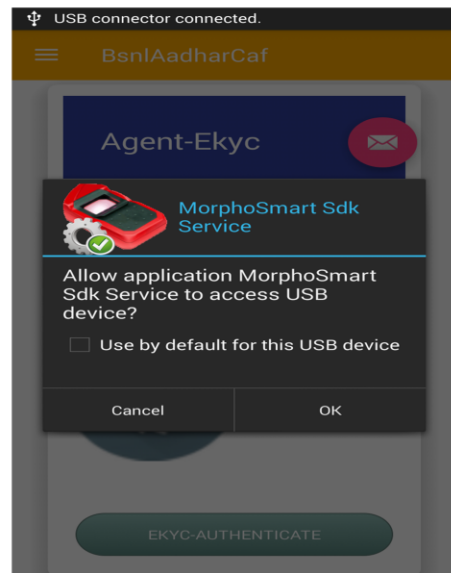
Finger Print Device Selection

CTOPUP Agent EKYC Registration To BSNL Sancharsoft (One time Process)

Agent Ekyc-Biometric Device



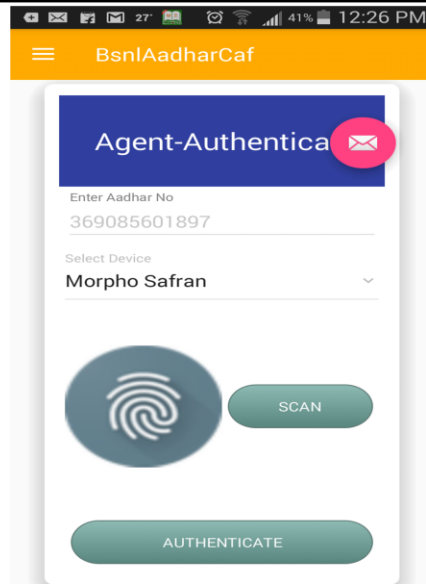
Available Device Selection



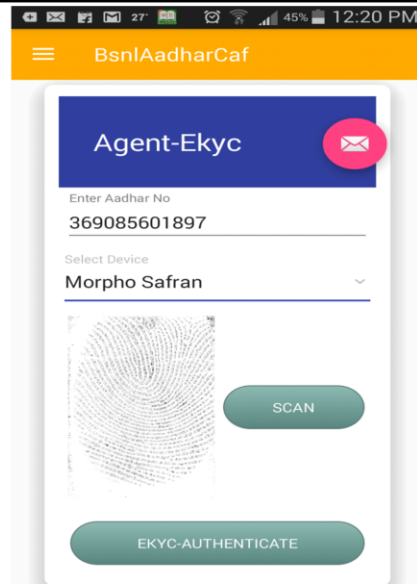
Finger Print Device Permission

Finger Print Device Selection(Dynamic Driver) ,Mini USB Connection to Mobile

Agent Ekyc-Biometric SCAN



Agents Biometric Scan



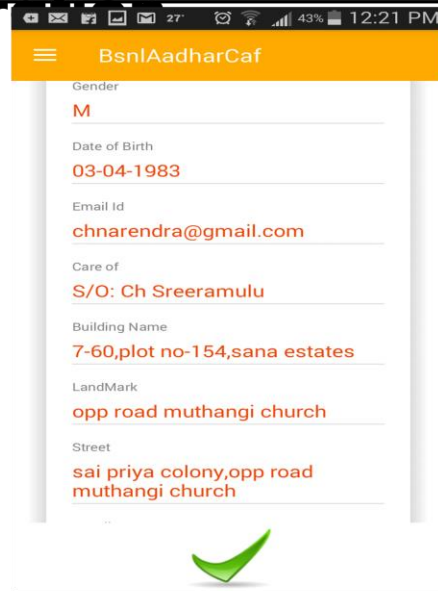
Agent Finger Print Image

Agent Finger Print Image and Data received on placing Finger on Scanner

Agent Ekyc-Details



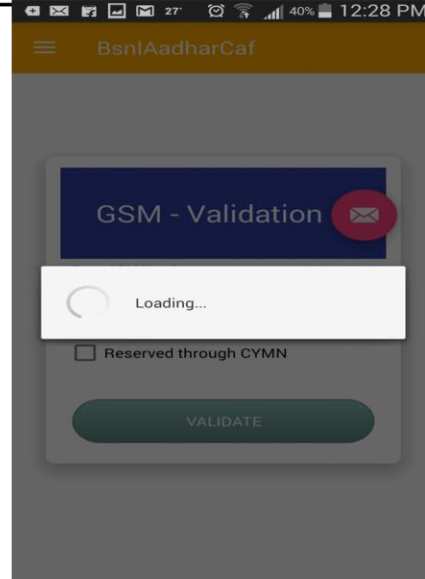
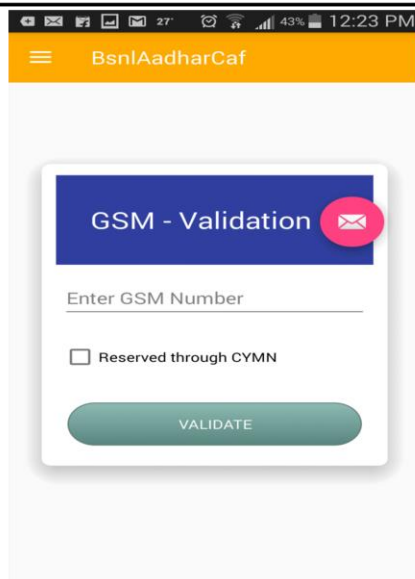
Agents Ekyc Details with Photo



Agent Ekyc Address Details

Agent Ekyc Details Received from Aadhaar and Registration to Sancharsoft

Agent Stock Mobile Validation

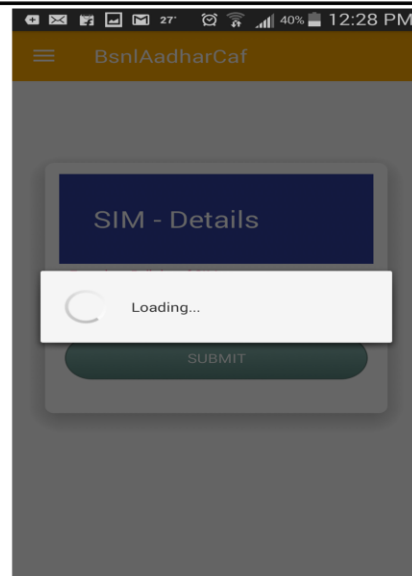
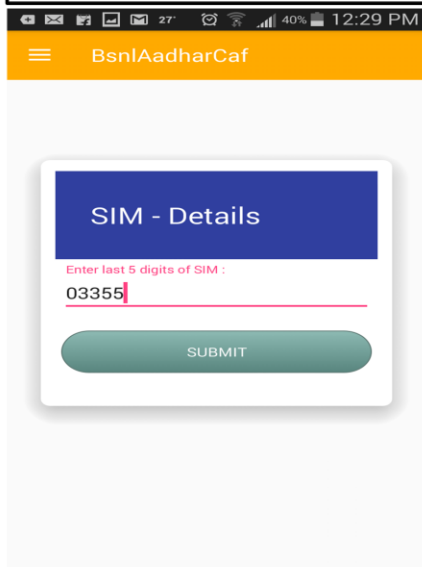


Agents Paired /CYMN Mobile Stock

Stock Mobile No. Validation

Agent Paired Mobile Stock/Customer CYMN Mobile with PIN Validation

Agent Stock SIM No. Validation



Agents Paired / Un Paired SIM Stock

Paired/Un-Paired SIM No. Validation

Agent Paired SIM Stock/ Un-Paired SIM No. Validation

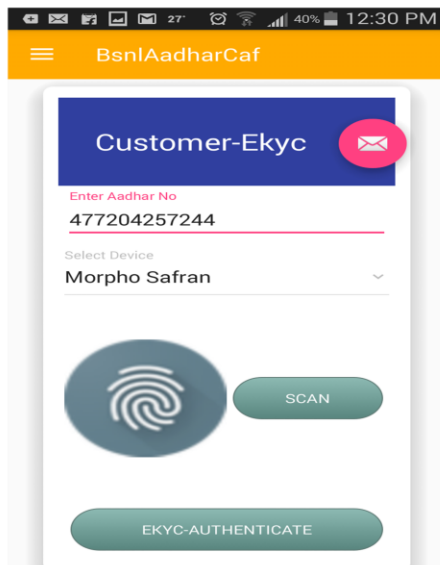
Agent Stock SIM Selection



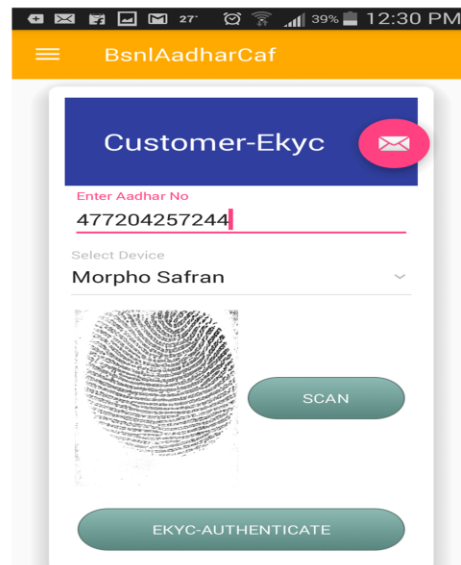
Agents Paired / UnPaired SIM Details

Agent Paired SIM / Un-Paired SIM No. Selection for selling to Customer

Customer EKYC Fetching



Customer EKYC Request with Biometric



Customer FingerPrint Details

Fetching of Customer EKYC Details Using Aadhar No and FingerPrint Details

Customer EKYC Details

BsnIAadharCaf

Customer Details



Aadhar No of Customer
477204257244

Name of Customer
Dharma Theja Guduru

Mobile/Phone No



Customer EKYC Details with Photo

BsnIAadharCaf

Name of Customer
Dharma Theja Guduru

Mobile/Phone No
9422660405

Gender
M

Date of Birth
08-08-1981

Email Id

Care of
S/O: Udaya Chander Guduru

Building Name
11-24-55/2



Customer EKYC Identity Details

Customer EKYC Details From Aadhar Server with Photo Identity ,Contact Details

Customer EKYC Address

BsnIAadharCaf

LandMark
deshaipet road

Street
mv colony road no-3

Locality
warangal

Post Office
Warangal

Village/Town
Warangal

Mandal
Warangal

District
Warangal



Customer EKYC Address-1

BsnIAadharCaf

mv colony road no-3

Locality
warangal

Post Office
Warangal

Village/Town
Warangal

Mandal
Warangal

District
Warangal

State
Telangana

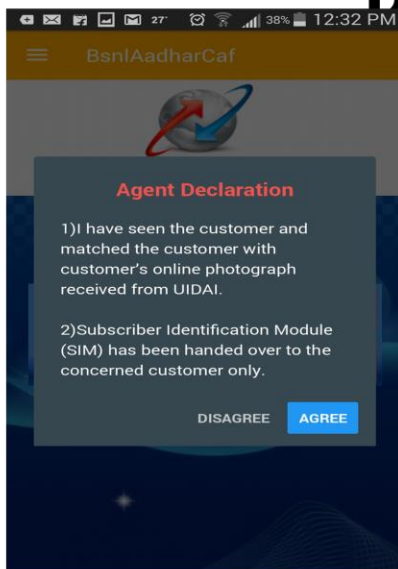
PinCode
506002



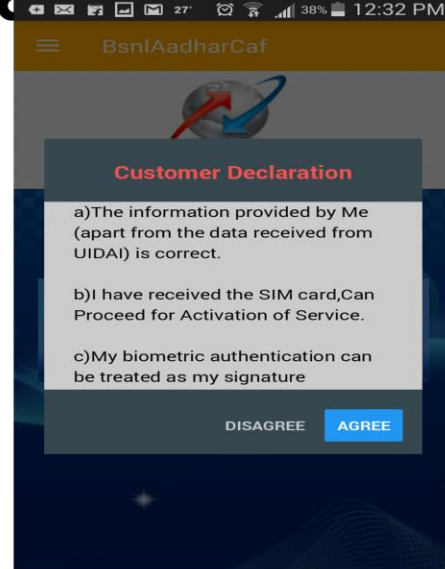
Customer EKYC Address-2

Customer EKYC Address Details Fetched From Aadhar Server

Agent And Customer Declaration



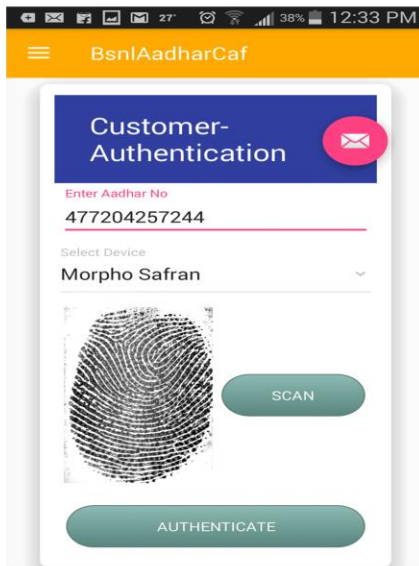
Agent Declaration



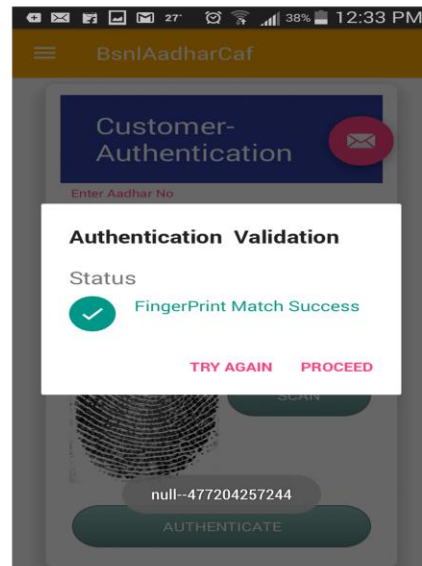
Customer Declaration

Agent And Customer Declaration Regarding Stock And Customer Details

Customer BioMetric Signature



Customer Biometric Authentication



Customer Authentication Success

Customer Biometric Authentication To Accept SIM and Proceed For Activation

CAF submission message

