

Bharat Sanchar Nigam Ltd.
(A Government of India Enterprise)
Tariff & Costing-CM Section, Corp. Office,
1st Floor, Bharat Sanchar Bhawan,
H.C.Mathur Lane, Janpath, New Delhi-110 001.



No16-11/2011-T&C-CM

Date 19.12.2016

To

All the Chief General Managers,
BSNL Telecom Circles/ Telephone Districts
General Manager, Nodal Billing Centres.

Sub: Intimation regarding Blackout days to TRAI for the Calendar Year 2017 reg.

As per TRAI reporting requirement, LSA wise Black-out days for each calendar year is to be intimated to TRAI. The proposed list of Black-out days for the year 2017 in which concessional voice call/SMS are not made available to customers are furnished below. Further, as per TRAI direction, such Black-out days shall not exceed a maximum of five (5) days in a calendar year.

- 1) New Year day (1st JANUARY)
- 2) Holi
- 3) Pre-Diwali day
- 4) Diwali
- 5) New Year Eve (31st December)

2. Hence, you are requested to kindly arrange to intimate latest by 26.12.2016 whether the Black-out days mentioned above may be kept for 2017 or you need any modification to suit the local condition through **e-mial ID: tariffcmcoobsnl@gmail.com** and **confirmation over phone**. If no response is received from your office by 26.12.2016, it will be presumed that there is no change in the Black-out Days mentioned above and will be reported to TRAI accordingly.

3. Further, compliance of TRAI's direction No.301/2012-F&EA (Vol.II) dated 14.09.2012 regarding charging on black-out days during year 2016. The report on the following points may also be sent to Regulation Cell, C.O. BSNL under intimation to this office immediately not later than 7 days after implementation of the last Black-out days for the calendar year 2016.

"TRAI Direction"

- (i) To ensure that the consumer is not charged for calls or SMSs on 'blackout' days exceeding the rate in the tariff plan in which he is enrolled.
- (ii) To inform the consumer, through SMS, not earlier than seventy two hours and not later than twenty four hours prior to the commencement of the 'blackout' day, the occasion and date of 'blackout' day and the rate applicable for calls and SMSs on such 'blackout' days.
- (iii) To display the list of blackout days applicable for the calendar year on their respective websites before start of the year;
- (iv) To publish the list of 'blackout' days, in the formats 'A' and 'B' specified vide TRAI Direction No. 301-14/2010-ER dated 16.01.2012.

It is reiterated that compliance report with respect to the above directions may also be sent to Regulation Cell, C.O. BSNL under intimation to this office through mail.


N.S. Dhami
DGM(T&C-CM)
Tel. 011-23734283

Copy for information to: 1 PGM, Regulation, C.O. BSNL
2. GM (P&P-CM), C.O. BSNL