



No. MOB-45/ MNP -2011/ 26

Reminder
Dated ~~03.11.2011~~
15

To

1. CGMs All Telecom Circles/ Metro Districts, BSNL
2. Sr. GM CMTS Nodal Centers – Trichy / Pune / Kolkatta / Chandigarh

Subject :- Compliance of TRAI Regulations on MNP.

Kindly refer to this office letter no MOB-45/ MNP-2011/ 22 dated 11.07.2011 on the subject (copy available on intranet), containing TRAI directions dated 24.05.11 regarding rejection of porting on grounds of Contractual obligations and outstanding payment dues of MCHAs.

2. TRAI directions clearly states that no porting out request will be rejected, in following cases:

- (i) If the outstanding payment due from the subscriber in the previous paid bill is less than Rs. 10 (i.e. porting should not be rejected if outstanding amount as on the date of application for porting out of the last issued bill (bill issued before the date of application for porting) is less than Rs. 10), which the service provider may include in the subsequent bill of the subscriber without any penal charges.
- (ii) On the ground of subsisting contractual obligation except in the case of :-
 - (a) The post paid connection with bundled handset with contractual obligation having exit clause and the subscriber has not complied with the same.
 - (b) Corporate connection with contractual obligation having an exit clause and the subscriber has not complied with the same.

Note:- In both the cases (a) & (b) above, there should be an existing CAF / agreement / contract with the subscriber containing exit clause. Thus changes may be done in CAF for such subscribers, if not done already. The subscriber cannot be barred from porting out if exit clause does not exist in the agreement as on the date of UPC generation.

In view of above, this office letter No. Mob-45/ MNP- 2011 /Pt/ 15 dated 10.5.11 clarifying contractual obligations for various categories stands cancelled.

3. TRAI has intimated that these directives are not being followed and hence, It is again reiterated that the instructions issued vide said letter should be strictly followed.
4. This has approval of GM (NWO-CM), BSNL C.O.

Sd/-
(Ved Vyas)
AGM (CME)

Copy to :-

1. CMD / Dir (CM) BSNL Bd.
2. Sr GM (S&M – CM) / (PP-CM), BSNL C.O.