

BSNL Corporate office
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

MOB-48/IN/2012

Dated: 27.2.2013

To

1. CGMs
All Telecom. Circles/TDs/ITPC
2. Sr. GM/GM (CMTS)
Nodal Centre,
Pune/Kalkata/Chandigarh / Trichy
3. M/s Pyro Networks Pvt. Ltd.,
Hyderabad.

Sub : Implementation of Tariff Order Management Module in Sancharsoft for execution of tariff plans – reg.

In continuation to letter of even number dated 11.10.2012 on the subject stated above, it is to convey that all tariff plans should be configured in various systems like IN, Billing, Customer Care Portal, CTOP UP, Call Centres and Websites through tariff order management module in Sancharsoft **mandatorily w.e.f. 1st March, 2013.**

2. The contact details of Nodal IN In-charge and also of the CTOP UP systems have already been circulated vide letter of even no. dated 6th November, 2012. The details of Circle Tariff Managers have been compiled by S&M- CM Cell of Corporate office and have been circulated vide letter no 38-5/2012-S&M-CM/4 dated 27.02.2013 and are available on intranet.

3. Considering the benefits stated at para (1) of the referred letter dated 11.10.2012,. it is to convey that the stated automated process of tariff order management through Sancharsoft should be implemented w.e.f. 1st March, 2013 and no requests through off line process like through Fax, email or post etc. should be entertained for the purpose of configuring tariff plans in any of the related network elements. This may be brought to the notice of concerned for necessary action

(Than Singh)
Asstt. General Manager(VAS Tech.)

Copy to:

1. CMD/ All Directors BSNL Board, New Delhi for kind information.
2. Sr. GMs/GMs BSNL Corporate Office for information through intranet.
3. Sr. GM, ITPC Hyderabad.
4. M/s Sparsh BPO Services Ltd. and M/s Spanco BPO Services