

Circular T&C-CM No. 55/18-19

To

All CGMs- Telecom Circles/ Telephone Districts.

Sub: Clarification on Data offer under GSM postpaid mobile services.

Kindly refer to this office order of even No. dated 16.01.2019 (47/18-19) vide which data offer was rationalized under GSM postpaid mobile services. Based on queries raised by field units, the following clarifications/ modifications are as under-

S. No.	Queries	Clarifications/ Modifications
1.	Whether unlimited voice for Plan 525 and 725 is applicable in home LSA /national Roaming? Also, whether unlimited voice includes off-net voice call?	Unlimited voice calls implies unlimited on-net/off-net voice calls in HPLMN and National roaming including in Delhi and Mumbai issued vide No. 26-07/2018-T&C-CM Circular T&C-CM No. 47/18-19 Date: 16.01.2019
2.	Whether the existing data for Plan525 can be revised from 15000MB to 40GB (40Kbps beyond 40GB) and for Plan725 from 30GB to 50GB(40Kbps beyond 50GB) w.e.f 01/02/2019.	Yes ,for Plan 525 unlimited free Data with speed reduced to 40 Kbps after 40GB, For Plan 725, unlimited free Data with speed reduced to 40 Kbps after 50GB.
3.	Status of existing voice freebies /free talk value of plan 525/725?	The existing free talk value / voice freebies will be withdrawn with implementation of unlimited voice facility.
4.	Applicability of this rationalization of plan725/525 vide No. 26-07/2018-T&C-CM Circular T&C-CM No. 47/18-19 Date: 16.01.2019.	Applicable to existing customers and new customers w.e.f 01.02.2019.
5.	Applicability of this rationalization of plan725/525 to service connections.	Yes

2. All other terms & conditions will remain same.

3. This circular is issued based on the approval of ECT vide Approval No. 3799 dated 30.01.2019 in P&P-CM cell file No.3-38/ECT/2018/P&P-CM (Pt. III). Queries/clarification/ feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.


 (R.L. Meena)
 DGM (T&C-CM, Fin)

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) All PGMs / GMs, BSNL C.O.
- 4) GM (CIT) - for making necessary updation in website and place in news item.
- 5) PGM (Sales & Marketing) - for marketing initiative.
- 6) PGMs/GMs (All Nodal Center for info. and n/a pl.).
- 7) Director General P & T Audit, Delhi- 110054.
- 8) OL Section -for Hindi version.
- 9) Guard file.


 (Shweta Mandal)
 Dy. Manager (T&C-CM)