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No.2-37/2012/RM-CM/BSNL/Part

Dated: 11.12.2018

To
The CGMT,
MP Circle, Bhopal

Sub: Permanent disconnection of GSM postpaid connections-reg.

Kindly refer to your letter no. CMTS/Accounts-TR/Discon/2018-19/9 dated 15.10.2018 on the subject cited above. In this connection it is intimated that the competent authority has approved for revision of period of automatic permanent closure of postpaid mobile connection disconnected due to non payment of dues from existing 60 days to 90 days from the Bill date.

Billing centers shall issue the final Permanent disconnection orders for permanent closure of mobile connection alongwith all add-on facilities on 91th day from the date of Bill date.

Other terms and conditions as clarified vide letter no. 2-37/2012/RM-CM/BSNL dated 25.08.2017 will remain applicable.

This issues with the approval of competent authority.

DGM (Fin-CM)

Copy to :

1 All CGM's BSNL Telecom circles for similar necessary action

2 GM (N0dal) All CMTS Zonal Billing Centers for information and necessary action