

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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No. 26-18/2010-T&C-CM

Date: 29.11.2012

Circular T&C-CM No. 87/12-13

Sub: Clarification on promotional offer of 500 MB free data usage to BSNL customers - req.

Kindly refer to this office order of even No. dated 14.11.2012 vide which promotional scheme of offering 500 MB 3G data free with validity of 30 days for those BSNL customers who have 3G devices but have not used 3G data plan/STV so far, on experimental basis was issued. Based on queries raised by field units, the following clarifications are issued:-

Sl. No.	Query	Clarification/modification
a)	Whether BSNL customer who have 3G devices means who have a) 3G Handsets b) 3G Data Card or both ?	BSNL customers who have 3G devices mean 3G handsets only.
b)	What does "customer who have not used 3G Data plan/STV so far" means ?	BSNL customers who have 3G handset and have not used data during the last six months.

2. This may be brought to the notice of all concerned for taking necessary action in this regard.

3. This circular/clarification is issued based on approval of the Competent Authority at 14/N in P&P CM cell File No.3-2/2012/P&P-CM. Queries/feedback in respect of above tariff, may be addressed to Sr.GM (P&P-CM), Corporate Office, BSNL, New Delhi on e-mail ID: hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.

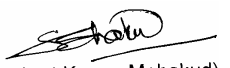

(N. S. Dhami)
AGM (T&C-CM)

Ph. 011-23327658

To
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section –for Hindi version.
- 10) Guard file.


(Subrat Kumar Mohakud)
Dy. Manager (T&C-CM)