

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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No. 26-14/2009-R&C

Date: 27.11.2012

Circular T&C-CM No. 86/12-13

Sub: Clarification on revision of SIM replacement charges under GSM services- req.

Kindly refer to this office order of even No. dated 14.11.2012 and orders issued from time to time on the subject mentioned above. Based on queries raised by field units, the following clarifications are issued:-

Sl. No.	Query	Clarification
1	What will be SIM replacement charges for 2G/3G Micro SIM ?	a) SIMs (including Micro SIM etc.) with memory size of 32K and 64K will have uniform replacement charge of Rs.100 (inclusive of S. Tax). b) SIMs (including Micro SIM etc.) with memory size more than 64 K i.e. 128 K or others will have replacement cost of Rs.139 (Inclusive of S. Tax)
2	What will be SIM replacement charges for C-Top-up SIM ?	The SIM replacement charges for C-Top-up SIM will be Rs.20 (inclusive of S. Tax)

2. This may be brought to the notice of all concerned for taking necessary action in this regard.

3. This circular is issued based on approval of the Competent Authority at 20-21/N in P&P CM cell File No.2-2/2012/P&P-CM. Queries/feedback in respect of above tariff, may be addressed to Sr.GM (P&P-CM), Corporate Office, BSNL, New Delhi on e-mail ID: hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.


(N. S. Dhami)
AGM (T&C-CM)

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To
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section –for Hindi version.
- 10) Guard file.


(Subrat Kumar Mohakud)
Dy. Manager (T&C-CM)