



No: 75-05/06(Pt)

Dated: 03-11-2011

To
Chief General Managers,
All Telecom Circle/Districts.

Subject: Reg- non –achieving of GPMS target for Broadband operational parameters in month of Sep'2011.

Kindly find enclosed GPMS report of Broadband Operation parameter for the month of Sep'2011. This report indicates that following circles have not met GPMS target for Broadband operational parameters.

S No	Telecom circle who have not met GPMS target	Broadband Operation Parameters
1.	Calcutta TD, J&K, Maharashtra, NE-1	Fault Rate
2	Bihar, Calcutta TD, West Bengal	%age of faults repaired on same day
3	Assam, Bihar, Calcutta TD, Maharashtra, Kerala, Tamilnadu	%age of faults repaired by next working day
4	Assam, Chhattisgarh, Haryana, Jharkhand, Karnataka , Uttaranchal, West Bengal	%connection provided within 7 Days (subject to technical feasibility)
5	A&N	Broadband (Download) connection speed- actual vs subscribed by user

You are requested to kindly examine the reasons and take necessary action to achieve GPMS targets for Broadband operation parameters. An action taken report including reason of short fall and proposed plan to achieve targets may be sent at broadbandbsnlco@gmail.com or Faxed to 011-23734052.

Vishwa Mohan
(Vishwa Mohan)
Addl. GM (BBO)

Copy to:

1. GM (BP-CFA), BSNL CO-for kind inf. Pl.