

Performance Report in respect of Outstanding dues, ABF, ARPU and Collection Efficiency for Jan. 2013 w.r.t. Basic Services*																				Annexure -A			
Bharat Sanchar Nigam Limited; Revenue Management Branch - CFA, Corp. Office, New Delhi - 1.																							
(All amounts are in thousands except Revenue/ DEL/ Month for which is in Rupees)																							
Collection efficiency targets for 1st, 2nd, 3rd and 6th month are 90%, 94%, 99% and 99.8% respectively.																				Colln. Efficiency (%) **			
																				Target 90%	Target 94%	Target 99%	Target 99.8%
Sr. No.	Name of the Unit	Zone	Opening Balance	Amount Billed for	Amount Recovered	Normal W.off	Tech W.off	Closing Balance	Amount under dispute	Net Closing Balance	Net over 3 months old o/s	Cumulative Amount Billed For	Cumulative Amount Recovered	Amt. cancelled during the month	Cum. Amt. cancelled up to the month	Average No. of DELs	Revenue/ DEL/ Month	% of Gross O/s to ABF (from 97-98)	3 months o/s to ABF (over 3 months from 97-98)	1st Month	2nd Month	3rd Month	6th Month
1	A & N	East	65191	3201	2970	0	0	65422	223	65199	63402	33972	34934	65	362	13777	246.58	3.09	3.01	67.45	86.59	89.59	95.82
2	ASSAM	East	590597	32332	33831	2879	0	586219	244	585975	569871	346586	361309	701	8817	171304	202.32	1.82	1.78	70.44	87.62	91.88	94.68
3	BIHAR	East	2726747	28297	33324	1878	0	2719842	1	2719841	2700863	369560	382142	804	8593	201542	183.37	5.91	5.88	64.45	86.32	88.08	93.35
4	JHARKHAND	East	979413	28541	42123	1	0	965830	324	965506	949897	312081	371600	11048	19650	162721	191.79	3.22	3.18	66.29	88.46	91.35	94.25
5	N.E.-I	East	565228	15173	16001	460	0	563940	73	563867	553456	142324	141566	577	2812	77761	183.03	5.15	5.08	57.40	81.52	90.04	92.53
6	N.E.-II	East	2439863	9353	10468	476	0	2438272	31	2438241	2422752	83304	81654	737	4089	80049	104.07	23.73	23.63	29.07	36.16	52.82	52.06
7	ORISSA	East	504552	57432	58244	8628	0	495112	620	494492	472552	574499	572855	914	8107	354402	162.10	1.23	1.18	76.70	91.06	93.44	96.40
8	WEST BENGAL	East	956289	73977	79825	5546	0	944895	15083	929812	881104	782511	818056	3840	26335	535850	146.03	1.88	1.76	58.51	82.99	91.05	95.10
9	Kolkatta	East	1648734	203571	215403	19	0	1636883	62707	1574176	1516305	2207381	2263527	6820	60461	889797	248.08	1.39	1.30	81.70	94.12	96.51	96.77
TOTAL of East Zone			10476614	451877	492189	19887	0	10416415	79306	10337109	10130202	4852218	5027643	25506	139226	2487203	195.09						
1	GUJARAT	West	527787	361776	361957	10556	0	517050	150477	366573	264142	3749063	3780680	2719	44511	1551707	241.61	0.25	0.13	80.52	93.39	97.90	98.28
2	M.P.	West	1007907	141324	140374	5894	0	1002963	0	1002963	950402	1403622	1454099	1224	64070	675364	207.83	1.24	1.18	69.97	90.22	92.69	97.34
3	CHHATTISGARH	West	294330	28102	27812	268	0	294352	18	294334	279029	274867	320080	251	8146	136624	201.19	1.43	1.36	65.90	85.10	92.37	95.28
4	MAHARASHTRA	West	1985217	519485	513180	4745	0	1986777	40046	1946731	1730644	5292813	5386036	7444	163658	2133164	248.12	0.73	0.64	72.72	90.37	94.60	97.39
TOTAL of West Zone			3815241	1050687	1043323	21463	0	3801142	190541	3610601	3224217	10720365	10940895	11638	280385	4496859	238.40						
1	A.P.	South	1326120	331346	347650	14106	0	1295710	5212	1290498	1155774	3512209	3515598	4804	94271	1828169	192.12	0.59	0.53	75.38	90.72	93.53	96.80
2	KARNATAKA	South	718568	380558	387976	30225	0	680925	5007	675918	530792	4148843	4000018	4608	50355	1688913	245.65	0.30	0.24	76.06	91.35	94.75	96.87
3	KERALA	South	369195	418632	408369	2466	0	376992	0	376992	162086	4749564	4717648	12406	96629	2975591	159.62	0.20	0.09	63.61	91.12	94.69	97.94
4	TAMIL-NADU	South	426344	273125	272888	4004	0	422577	9409	413168	220180	2962437	2881099	2753	29976	1602140	184.91	0.22	0.11	47.75	88.21	93.53	97.04
5	CHENNAI	South	241259	227410	230486	6457	0	231726	7219	224507	164287	2454608	2441290	4558	53087	791103	310.28	0.19	0.13	82.98	93.86	97.33	97.73
Total of South Zone			3081486	1631071	1647369	57258	0	3007930	26847	2981083	2233119	17827661	17555653	29129	324318	8885916	200.63						
1	HARYANA	North	383878	113010	117149	15460	0	364279	68851	295428	244063	1142792	1144089	3249	30738	505234	226.19	0.50	0.34	69.75	90.30	94.02	97.05
2	H.P.	North	93535	37074	33974	1274	0	95361	5	95356	78726	364335	377520	449	9594	278598	130.77	0.45	0.37	69.19	89.74	95.10	98.10
3	J. & K.	North	549558	41123	39108	0	0	551573	9613	541960	505043	393274	409105	217	4294	203270	193.47	2.33	2.15	38.20	81.65	88.49	94.35
4	PUNJAB	North	326191	165242	169682	12852	0	308899	37550	271349	199781	1695270	1800617	1006	15024	1058437	160.17	0.26	0.17	72.49	89.49	94.42	96.10
5	RAJASTHAN	North	333517	191773	190462	2061	0	332767	16666	316101	242393	1924859	1941176	1428	15375	994547	193.54	0.30	0.22	74.11	91.76	95.03	97.11
6	U.P.(EAST)	North	3288044	83879	91282	32281	0	3248360	5931	3242429	3199480	870975	928456	2867	39429	738365	117.96	3.32	3.28	66.07	90.01	91.97	95.99
7	U.P.(WEST)	North	1159125	110227	121683	2745	0	1144924	6543	1138381	1076201	1159114	1128414	1141	23074	459709	252.14	1.38	1.30	65.98	81.14	93.73	96.27
8	UTTRANCHAL	North	211013	38020	38376	2019	0	208638	1	208637	190641	378504	392230	513	6781	207413	182.49	0.96	0.88	68.29	89.22	93.93	97.14
Total of North Zone			6344861	780348	801716	68692	0	6254801	145160	6109641	5736328	7929123	8121607	10870	144309	4445573	178.36						
TOTAL ->			23718202	3913983	3984597	167300	0	23480288	441854	23038434	21323866	41329367	41645798	77143	888238	20315551	203.44	0.97	0.89	70.89	90.8	94.5	97.01
* Basic Services - Includes Landlines, PCOs, VPTs and ISDN. Separate Annexures have been enclosed for Non-MS-C based WLL and Broadband Service.																							
1. A & N Circle has given 'NIL' outstanding in April-12 SLR in respect of billing period Nov-11 onwards. Despite repeated telephonic reminders and mentioned in April-12 Performance Report the Circle has not given the figures so far.																							