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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIQAM LIMITED
(A Govt. of India Enterprise)

Dated: 05.04.2011

No. 70-02/2010-CDMA

To,
The CGMT,
HR Telecom Circle,
Ambala.

Sub.-: EVDO Roaming Implementation

Ref.1:- 69-07/2007-CDMA/Vol-III dated 22.12.2009. (available on intranet)

Ref.2:- 69-14/2009-CDMA/ dated 25.05.2010. (available on intranet)

Ref.3:- 69-13/2009-CDMA/ dated 19.08.2010. (available on intranet)

Ref.4:- CGMT/HR/Co-ordination dated 01.12.2011 received from HR circle.

It is to inform that automatic roaming for EVDO customer was already implemented during December 2009 and necessary guidelines were issue vide letters referred at Sr. 1, 2 & 3 above.

These are summarized below:

1. New EVDO connection given on EVDO data card without RUIM / SIM.

In such case, while programming of data card before giving to customer, necessary configuration (EVDO PRL) is loaded into the data card. It appears that the officials who are programming the EVDO data card in HR circle are not taking care on this and the same is creating inconvenience to customer.

2. New connection given with RUIM / SIM

The RUIM cards were supplied prior to roaming implementation. After roaming implementation, a software tool was provided to circles to update the supplied RUIM card. Most of the circles have already updated the RUIM card. The EVDO data card connections provided with updated RUIM / SIM will have automatic roaming. It appears that HR circle has not updated the supplied RUIM cards which are resulting into customer inconvenience.

3. EVDO connections provided prior to roaming implementation.

In such cases, the EVDO card / RUIM card of customers are to be re-programmed as explained in para 1 & 2 above.

In view of above, you are requested to instruct the concerned official to take necessary action so that customers not put to inconvenience. In case of any further clarification. Shri Manish Rathore, DGM (CDMA), Vadodara (Mob. 09426002600/e-mail: manish_rathore@bsnl.co.in) may be contacted as the initial testing / validation was done in Vadodara.

(Signature)
(Hridayesh Kumar)
Dy. Manager (CDMA-I)

Copy for information and n/a to:-

1. The CGMT, All Telecom Circle, BSNL.
2. PPS to Dir(CM), BSNL CO, New Delhi

Encl NO. 1011 MSC/EVDO BTS/08-10-11

dt. 7-4-2011

Forwarded to all circles of SSAs, CDMA WLL MSC Incharges

(BTS/MA/PA/SL, GMSM)-CM-CHIEF

for kind attention & instruction to field units.

(Signature)

Deploy Manager (HWP) - WLL
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