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भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)

GM(S&M-CM)/105-8/3G data card/2012-13/ dt at Chennai 600006 the 02.03.2013

To

Heads of all SSAs,
Tamilnadu Circle

Sub: Teracom Data card – Compatibility with Windows8

Based on enquiries from field units, clarification received from M/S.Teracom on the procedure for using Teracom 3G Data card in Windows8 O/S is attached herewith.

It is requested that wide publicity of the same may be given among CSC staff so that they can educate the customers.

The same has been published in Tamilnadu Intranet site also.

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Encl: As above



Step by Step procedure to use BSNL (Teracom) 3G Data Cards with Windows 8 OS





- ❖ After plugging the BSNL (Teracom) data cards with Windows 8 PC/Laptop, it will install and GUI will look as below:

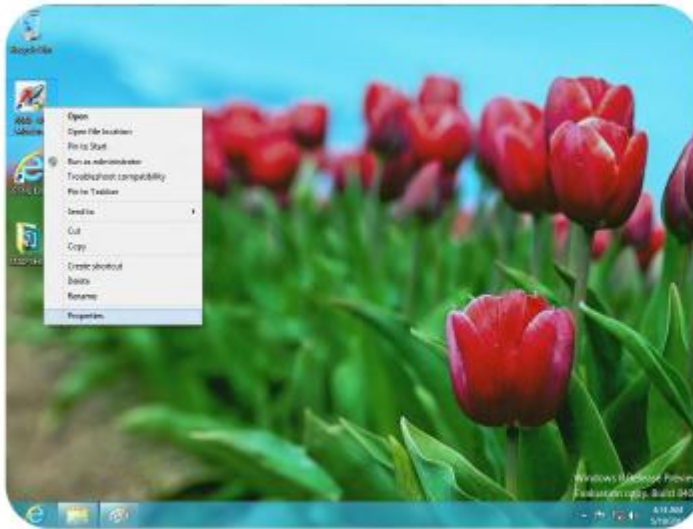


- ❖ Once you connect to internet , it will show below error:





- ❖ Right click on the BSNL 3G icon and select properties.



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- ❖ Select compatibility tab and check the option as shown in fig below. (Keep Windows XP Option)
Apply the changes done.



- ❖ **Connect the internet now after applying changes as per earlier sheet, Internet will be connected.**



Internet is connected
as shown



❖ Now Internet browsing is normal in Windows 8 OS using BSNL 3G Data cards.

