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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. 43-6/2011-NWO I-CFA-MSE(G)

Dated 26th December '11

To,

The CGMs
All the Telecom Circles/Metro Districts.

Sub: Common mistakes made while installation of RAISE in wire line exchanges.

The work relating to configuration of RAISE software in wire line network is being done in various exchanges working in our network. The alarms of connected switches are being displayed on the website raise.bsnl.co.in on real time basis and various reports are being automatically generated. However, after scrutiny of the various reports available on website, some discrepancies in configuration of RAISE software have been noticed. The details of common configuration errors found are:

A. The no. of RAISE Clients should be equal to No. of MSU's in the SSA

The above can be achieved by entering the corresponding Exchange name only for all Local BMs / RBMs / ANRAX no's / UR's / DLU's/RLUs and Module-type as 'Exchange'. No separate exchange name is to be given to RSUs etc. connected with main switch.

- For complete details refer the documentation 'What to enter in Module details' and Sample database Under Help in the RAISE-website.

B. Codes are not entered correctly for

a. Circle:

b. SSA:

c. SSA Codes

- The above three must be identical as they are configured/ entered in the RAISE web site, where ever they are required to be entered during RAISE setup.

C. Date and time format

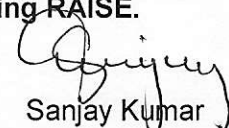
Generally all windows OS are installed with Language as English-US, where the date format is MM/DD/YYYY but in India English-UK standard format is generally followed i.e. DD-MM-YYYY and all our Switches maintain the same format. Hence the format may be changed to DD-MM-YYYY. The Time format in the Switch must be same as in the RAISE server.

- For details Refer documentation 'CHECK-LIST' available under help in the RAISE website.

D. Assign OCHLA to RAISE Client for ALL OCB Local Switches to enable RAISE website to collect traffic related data.

E. For sending SMS. BSNL GSM Wireless phone: Terracom wp601 may be used.

The above mentioned issues may be taken into consideration while installing RAISE.


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