

SANCHAR NIGAM EXECUTIVES' ASSOCIATION

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All Communications to the General Secretary

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No: SNEA/CHQ/MOC/2018-21/11 To Dated 27.11.2020.

Shri. Ravi Shankar Prasad,

Hon'ble Cabinet Minister for Communications & IT, Sanchar Bhavan, New Delhi.

Respected Sir,

Sub: Undue delay in renewing BSNL's Unified Access Service License for its CMTS Operations and reallocation of 2G spectrum w.e.f. 29.02.2020 seriously affecting smooth functioning of GSM/3G networks in many LSAs. Immediate intervention solicited from the highest office for early resolution reg:

It has been reported from BSNL Telecom Circles that smooth Operation & Maintenance of GSM/3G networks in many parts of the country has been seriously affected due to inordinate delay in replacement of faulty Core/ Radio Access Network elements including critical BTS cards which are to be supplied by different GSM Vendors. All are foreign Vendors and they require BSNL's import license for supplying BTS cards and other accessories to India which is to be issued by the Regional Licensing Offices (RLOs) which is in turn held up due to delay in processing BSNL request for renewal of its CMTS license in different License Service Areas in the country after its expiry on February 28, 2020. It is understood that BSNL request for renewal of its CMTS license for operation of mobile services in twenty License Service Areas (except Mumbai & Delhi) is yet to be approved by the Department of Telecommunications, Govt. of India. It may be noted that the administrative Head of BSNL is none other than DoT and as declared by the Government of India, BSNL is one of the strategic institutions in the country which is fully owned by Government of India. It may be noted that BSNL had applied for fresh Unified Access Service License on February 28, 2020 through the Saral Sanchar Portal after expiry of the earlier license on that day. BSNL had also requested DoT for allocation of existing 2G spectrum w.e.f. February 29, 2020 in cash neutral manner with the financial support of the Government in terms of capital infusion for the same. That request is also pending with the Department of Telecommunications.

The delay in processing **Administrative approval of Unified Access Service License and Spectrum Allocation Letter of Intent (LoI)** is seriously affecting the smooth operation and maintenance of BSNL Mobile services due to non availability of sufficient spare cards for repairing/replacing faulty mobile equipments/elements installed in thousands of BTS sites/Telecommunication Towers across the country. BSNL can apply for import license for spare cards for the smooth working of its mobile equipments only with the help of **supporting documents to be issued by the Wireless Planning and Coordination (WPC) wing** of the DoT for submission to the concerned Regional Licensing Offices (RLO) in the country. Also, the activity of installation and commissioning of additional BTS sites and redeployment of existing BTS equipments to new prospective sites are also held up for want of SACFA clearance where license/spectrum details are mandatory thereby further affecting smooth functioning of its mobile network in various LSAs. Sir, as all of us are very much aware, BSNL is struggling hard to retain existing customer base and capture new mobile customers for improving its revenue due to non availability of 4G services in the country **even after one year of announcement of BSNL Revival Plan by the Government** for which we are always thankful to your good office and the Govt. But, undue delay in timely allocation of superior 4G spectrum and the cancellation of the much awaited tender for PAN India 4G deployments, upgradation and add-on orders for expansion of its existing mobile network have affected its revenue prospects very badly even in the post Revival Plan scenario.

In these circumstances, intervention of your good office is very much essential to direct Department of Telecommunications to issue necessary administrative approvals for renewal of BSNL PAN India CMTS Unified License and 2G spectrum so that BSNL can at least manage its legacy 2G network without much service interruptions to its esteemed customers and earn some revenue from that fold. DoT may be instructed to give necessary directions to its Wireless Planning and Coordination wing (WPC) & Regional Licensing Offices (RLO) in this regard.

With kind regards,

(Sebastin. K) ~ 27/11/2020

Copy to:

1. Shri. Anshu Prakash, Secretary(Telecom), Sanchar Bhavan for information and n/a pl.

2. Smt. Anita Praveen, Additional Secretary/DoT, Sanchar Bhavan for information and n/a pl. 3. Shri. P. K. Purwar, CMD, BSNL for kind information and n/a pl.

5. SHILP. R. PUIWAI, CMD, DSNL TOI KINU IIIOITIAUOIT ANU 1/A PI.

4. Shri. S K Mishra, DIR(CM), BSNL Board for kind information and n/a pl.

5-7. DIR(Fin)/DIR(CFA)/DIR(EB), BSNL Board for info and n/a pl.