

**BSNL EMPLOYEES UNION  
NATIONAL FEDERATION OF TELECOM EMPLOYEES  
SANCHAR NIGAM EXECUTIVES ASSOCIATION  
ALL INDIA GRADUATE ENGINEERS & TELECOM OFFICERS ASSOCIATION  
SC/ST EMPLOYEES WELFARE ASSOCIATION OF BSNL  
ALL INDIA BSNL EXECUTIVES ASSOCIATION  
TELECOM EMPLOYEES PROGRESSIVE UNION  
TAMILNADU AND CHENNAI TELEPHONES**

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10-07-2025

To  
The CHAIRMAN & MANAGING DIRECTOR,  
Bharat Sanchar Nigam Limited,  
(BSNL),  
Corporate office, Bharat Sanchar Bhavan,  
Janpath, New Delhi-110001..

**Subject: Requesting immediate intervention to avoid industrial unrest in Tamilnadu Circle and Chennai telephones Circle due to the attitude of the Chief General Manager -Reg.**

With deep concern, we would like to bring the following few lines for your immediate intervention and necessary action.

**Non Granting meetings to Recognised Unions and Associations by CGM Tamil Nadu circle and Chennai telephones.**

The Leaders of the undersigned recognised Unions & Associations of BSNL Tamilnadu and Chennai telephone circles - **BSNLEU, NFTE, SNEA, AIGETO, SEWA BSNL, AIBSNLEA & TEPU met at Chennai on 08/07/2025** and discussed seriously about the attitude of the Chief General Manager Tamilnadu Circle and Chennai telephones Circle.

With deep concern all the representatives pointed out that the CGM has not met unions /associations for the past three months and did not give any formal/ informal meetings even after repeated requests. The meeting also expressed that even on emergent occasions no Union representative could meet the Chief General Manager and all efforts taken to meet him ended in vain. The umpteen number of written requests by the Unions & Associations are kept in cold storage.

The meeting also pointed out that the suffocation mounting into pressure to the union leaders and association leaders since they are not in a position to discuss about their members genuine problems and BSNL's developmental activities. In a nutshell we would like to point out that the CGM is keeping us in a dark room.

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Moreover the circle administration has informed in writing by way of SOP ORDER that no formal or informal meeting would be granted to the Recognised Trade Unions/Associations. The corporate office has issued instructions that the Recognised unions and Associations are entitled for formal/informal meetings. It is pertinent to mention that even at Corporate Office formal/informal meetings are given to Recognised Unions and Associations.

Further the practice of granting informal meetings is being followed by the administration even from the days of DOT. Such meetings are very essential to draw the attention of the management at various level to discuss emergent as well as important issues. Even today informal meetings are being granted regularly, on need basis/urgent occasions to the Recognised Union and Associations by the CMD BSNL and the Director HR and ALL OTHER CGMs

**Alarming deteriorating BSNL Services in Tamilnadu circle and Chennai Telephones.**

Again with the deep concern we point out that the BSNL services are deteriorating which in turn results in revenue loss to BSNL. The following are some of the examples which shows the loss in revenue.

- 1) The police CUG project CHENNAI comprising over 1 lakh mobile connections which is generating 4 crores annual revenue is going to be withdrawn. We understand that the Circle Administration has not taken sufficient efforts to retain the ELITE customer. The withdrawal of the entire contract will be putting BSNL at a significant market and revenue loss.
- 2) We understand that the CGM is not engaging in any meaningful discussion with our Premium EB GOVT CUSTOMERS Like Indian Bank, IOB, CUB, TACTV & IGR. These key accounts collectively Contribute revenue of approximately 100 crores. This lack of engagement is directly affecting our business relationships.
- 3) Revenue from FTTH has stagnated, with Tamil Nadu reaching 5,00,000 FTTH connections in May 2024, and barely crossing 5,20,000 after 15 months now.
- 4) Even more alarming is the worsening situation in Mobile Number Portability (MNP) performance. The ratio of incoming to outgoing customers is now 1:8, meaning 8 customers are leaving for every one joining BSNL.

CGM has not taken confidence of the employees and officers to work together to improve BSNL services. We are sorry to say that CGM has not joined hands with employees and officers. It is needless to say that a war foot action is the need of the hour.

**Vindictive Attitude practiced by THE CGM.**

In this competition era, we expect that the Circle Administration to create a good environmental atmosphere. But to our Dismay, the circle administration has taken a vindictive path. To quote an example, in Chennai circle SNEA & AIGETOA requested an appointment with CGM on 11th April 2025 to discuss about the reversal of DGM /AGM issue. Appointment was denied. Again and again they have requested appointment with CGM through phone call, WhatsApp and written letters. 27 times they have requested for an appointment but all were turned down by CGM.

Hence on 30th April 2025 the office bearers of SNEA & AIGETOA met CGM and politely requested him to give an appointment. CGM agreed and gave an appointment by 17 hours on 30-04-2025. In that meeting we expressed our grievances and CGM heard it. But to our surprise, the Circle Administration has issued show cause notices on 08-05-2025 to the office bearers of SNEA & AIGETOA. This vindictive attitude of CGM will demoralize the working officers and hence we request you to intervene and withdraw the show cause notices so that industrial peace will be restored.

**VIOLATION OF CORPORATE OFFICE INSTRUCTIONS.**

- 1) The CIRCLE Administration has issued inter BA transfer orders in the middle of Academic Year in the Cadres of JTO/SDE/AGM . This order completely Violates the Transfer Policy Guidelines issued by the C.O. The C.O order categorically insists that all the transfer orders should be completed within the month of April. We would like to point out that issuing inter BA transfer orders in the middle of Academic year imposes significant hardships on affected officers, particularly those with school going children. Hence we demand that the inter BA transfer orders can be cancelled with immediate effect so that C.O. instructions are carried out properly.
- 2) With regard to grant of SPL CL for union meetings the CGM had arbitrarily made changes which are not in confirmative with instructions issued by the C.O. For example the Circle Administration is insisting on an attendance certificate from the General Secretary for District EC meetings. This order has to be withdrawn with immediate effect.

**We strongly believe that mutual co-operation is need of the hour. Maintaining industrial peace will improve our beloved organisation that is BSNL.**

**We are forced to go on agitation to draw the attention of the management to the above. The following are the programs to show our protest.**

- 1) 17-07-2025. - Lunch hour Demonstration at Circle office, Greams road, Chennai and at all SSA Head quarters.**
- 2) 06-08-2025 - Sit in Protest at Circle Office Greams Road Chennai.**

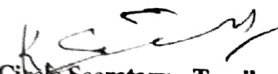
**SHIFTING OF Shri. S. PARTHIBAN ITS CGM TAMILNADU CIRCLE AND CHENNAI TELEPHONES CIRCLE.**

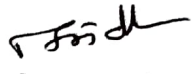
The autocratic attitude of the CGM has created gross Administrative failures, market collapse and deterioration of BSNL SERVICES in both Circles which results in heavy revenue loss. His continuance as CGM will create Industrial unrest which is detrimental to BSNL.


**Hence we demand to transfer Sri. S. Parthiban ITS CGM from Tamilnadu and Chennai Circle.**

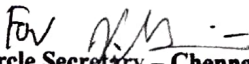
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**NATIONAL FEDERATION OF TELECOM EMPLOYEES UNION**  
**SANCHAR NIGAM EXECUTIVE ASSOCIATION (I)**  
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**TELECOM EMPLOYEES PROGRESSIVE UNION**  
*of TAMILNADU CIRCLE & CHENNAI TELEPHONES*

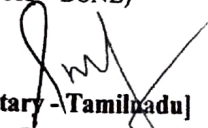
*We solicit your immediate intervention and amicable settlement in this issue in order to avoid industrial dispute and further deterioration of BSNL and its services in Tamilnadu & Chennai circle.*

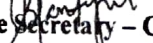
  
 [Circle Secretary - Tamilnadu]  
 BSNLEU (BSNL Employees Union)

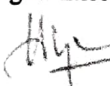
  
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 NFTE (National Federation of Telecom  
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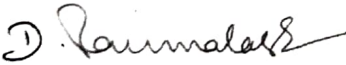
  
 [Circle Secretary - Chennai Telephones]  
 NFTE (National Federation of Telecom  
 Employees - BSNL)

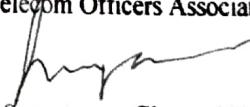
  
 [Circle Secretary - Tamilnadu]  
 SNEA (Sanchar Nigam Executives' Association)

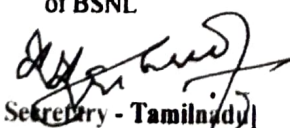
  
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 SNEA (Sanchar Nigam Executives' Association)


  
 [Circle Secretary - Tamilnadu]  
 AIGETOA (All India Graduate Engineers &  
 Telecom Officers Association)


  
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 SEWA (SC/ST Employees' Welfare Association)  
 of BSNL

  
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 [Circle Secretary - Tamilnadu]  
 TEPU (Telecom Employees Progressive Union)

  
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 TEPU (Telecom Employees Progressive Union)

  
 [Circle Secretary - Tamilnadu]  
 AIBSNLEA (All India BSNL Executive Association)

COPY TO: 1. GENERAL SECRETARY BSNLEU CHQ NEWDELHI.  
2. GENERAL SECRETARY NFTE-BSNL NEWDELHI.  
3. GENERAL SECRETARY SNEA NEWDELHI.  
4. GENERAL SECRETARY AIGETOA NEWDELHI.  
5. GENERAL SECRETARY SEWA BSNL NEWDELHI.  
6. GENERAL SECRETARY AIBSNLEA NEWDELHI.  
7. GENERAL SECRETARY TEPU NEWDELHI.