



No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 24/05/2024

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

**Sub:- Review of outstanding against the exempted category of GSM Postpaid Accounts.**

Details of outstanding against exempted categories as on 30.09.2023 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

1. DoT category GSM connections are having maximum amount of outstanding, although for the recovery of DoT service connections instructions are already available issued from DoT as well as by CO ND followed by several reminders but the settlement is still awaiting. It is therefore reiterated that suitable actions may be taken to recover the amount against DoT service connections as per the instructions issued from time to time by this office as well as DoT.
2. While reviewing the age wise status of outstanding it is observed that in many other cases outstanding more than three years old is also appearing which needs to be further checked and verified that why such old amount of outstanding is lying against these exempted categories and immediate necessary actions are to be taken by respective circles to recover this old amount from these GSM subscribers.
3. In case of outstanding against GSM connection provided to Members of Parliament, standing instructions for the recovery and settlement of the amount against Members of Parliament are already there, so it may be ensured that such amount may be got settled timely as per the instructions.
4. In Several Circles, GSM connections which are exempted from dunning process like allotted to State Government, Central Government and VIP category are having outstanding more than one year old, for which immediate necessary action for the recovery of outstanding needs to be taken by respective circles and its recovery in a time bound manner may be ensured.
5. **While allowing any connection exempted from disconnection, circles authorities may check the old outstanding against these connections and recovery of the outstanding may be ensured before allowing the exemption and exemption list should be reviewed on monthly basis by the concerned authorities and required to be submitted to this office regularly along with monthly SLR. In Madhya Pradesh Circle count of the exempted category is exceptionally higher it needs to be checked and verified by the concerned circle.**
6. Instructions in respect of categorization of accounts under Exempted Category and recovery of outstanding against exempted categories are also issued vide letter of even No Dt 26/06/2023, these instruction may be followed to allow any GSM Postpaid Number under exempted category.

Encl:- Annexure-A(Circle wise outstanding)

(S. K. Bhardwaj)  
PGM (Fin-CM)

Copy to:-

1. All IFAs, BSNL Circles for necessary action.

### Outstanding Against Exempted Category GSM Connections

Name of Circle	Mar-24			Apr-24		
	Gross count	Gross Amount	O/s more than three years	Gross count	Gross Amount	O/s more than three years
Andaman	94	350069	340019	94	349465.25	342952.69
Assam	409	3302792	697692	409	3727998.36	689935.31
Bihar	1137	7488921	7355884	1137	7330243.19	7214800.85
Jharkhand	1033	3491104	3429355	1033	3495972.29	3432904.79
Kolkata	149	1485355	1427496	150	1489922.83	1431688.63
North East I	395	2667348	2628798	395	2664748.78	2625833.93
North East II	931	2062765	1844396	930	2075506.25	1855814.61
Orissa	1194	3496404	2793085	1194	3462723.85	2776900.63
West Bengal	676	2050398	1971038	676	2057941.8	1976237.94
Haryana	37	664085	0	34	662913.04	346410
HimachalPradesh	56	2427029	1865347	59	2438110.73	1880445.95
JammuandKashmir	92	2441208	1790268	91	2380549.79	1769107.18
Punjab	53	563503	345256	40	343928.13	0
Rajasthan	122	3167872	767136	124	3211911.02	827295.91
UPEast	189	4418584	2719064	191	4369477.89	2747939.33
UPWest	179	6678329	4576856	163	6551495.23	4624291.67
Uttaranchal	75	987620	788203	49	967200.1	795307.44
ANDHRA PRADESH	65	76085	0	23	23929.01	100036.92
KARNATAKA	426	493653	368622	376	425690.87	1288341.62
KERALA	95	597533	218	52	149784.47	747586.95
TAMIL NADU	87	117961	-2	146	154430.33	272534.67
CHENNAI	156	168163	98446	117	173258.94	439984.85
CG	100	1084081	370493	102	<b>498884</b>	<b>370493</b>
GJ	240	3530712	175267	239	<b>4561814</b>	<b>175267</b>
MH	51	902415	508682	57	<b>701392</b>	<b>185513</b>
MP	3001	4429904	662478	2763	<b>4542781</b>	<b>653034</b>
<b>Gross</b>	<b>11042</b>	<b>59143892</b>	<b>37524097</b>	<b>10644</b>	<b>58812074</b>	<b>39570659</b>

Name of Circle	Category wise outstanding under exempted category as on 31.03.2024										Category wise outstanding under exempted category as on 30.04.2024									
	DoT	Govt central	Govt State	MP	VIP	Prepaid to Postpaid	Corporate CUG/Group billing	Individual	BSNL Service/Empl oye	Gross	DoT	Govt central	Govt State	MP	VIP	Prepaid to Postpaid	Corporate CUG/Group billing	Individual	BSNL Service/Empl oye	Gross
Andaman	7034.21	57173.65	33026.33	9827.02	243007.8	0	0	0	0	350069	7034	57173.65	32531.81	9827	242898.6					349465
Assam	543366.1	64493.21	38769.13	69011.41	2587153	0	0	0	0	3302792	543366.1	68624.94	39303.57	57497.19	3019207					3727998
Bihar	1680480	867515.4	1258907	650418.92	3031600	0	0	0	0	7488921	1691047	878225.8	1261566	599742.99	2899661					7330243
Jharkhand	90707.95	382218.4	1714761	222024.27	1081393	0	0	0	0	3491104	90602.65	382463.8	1718302	209254.7	1095350					3495972
Kolkata	1115872	132251.8	34924.44	175376.82	26930.46	0	0	0	0	1485355	1121514	133394	34924.44	172546.57	27544.13					1489923
North East I	144310.5	197990.5	1454757	108344.94	761945.2	0	0	0	0	2667348	144310.5	197020.5	1452774	106985.78	763657.7					2664749
North East II	299656.3	87459.82	1532274	0	143374.9	0	0	0	0	2062765	299656.3	87941.93	1528240	0	159668.1					2075506
Orissa	970902.8	794427.7	1498486	231469.25	1118.49	0	0	0	0	3496404	971642.6	795517.9	1482812	212750.26	1					3462724
West Bengal	0	890339.1	883108.9	248260.46	28689.38	0	0	0	0	2050398		889879.7	888325.7	249579.01	30157.41					2057942
Punjab	554991	0	0	8511	0	0	0	0	0	563502	337147			6781						343928
Haryana	653198	0	0	10887	0	0	0	0	0	664085	659357			3556						662913
UP East	3120400	0	167062	1131122	0	0	0	0	0	4418584	3146059		136980	1086439						4369478
UP West	6000962	0	44375	632992	0	0	0	0	0	6678329	6029821		35064	486610						6551495
Rajasthan	3075088	0	1195	91589	0	0	0	0	0	3167872	3109533		2624	99754						3211911
Uttaranchal	739637	0	9954	238029	0	0	0	0	0	987620	746264		2950	217987						967201
Himachal Pradesh	2374211	0	29995	22824	0	0	0	0	0	2427030	2379918		34751	23442						2438111
Jammu and Kashmir	1955781	0	70293	415133	0	0	0	0	0	2441207	1963105		70412	347032						2380549
ANDHRA PRADESH	0	0	0	76084.91	0	0	0	0	0	76085				23929						23929
KARNATAKA	0	0	0	493652.74	0	0	0	0	0	493653				425691						425691
KERALA	0	0	0	597532.76	0	0	0	0	0	597533				149784						149784
CHENNAI	0	0	0	168163	0	0	0	0	0	168163				154430						154430
TAMIL NADU	0	0	0	117960.65	0	0	0	0	0	117961				173259						173259
Gujrat	0	0	0	223840	63327	0	2917468	323108	2969	3530712		27679		198657	63429	3797619	471461	2969		4561814
Madya Pardesh	10450	621	80541	157077	42518	0	3920134	184948	33615	4429904	11470	2090	81081	168624	42518	4027329	176054	33615		4542781
Maharashtra	0	0	0	445008	84525	0	240704	55360	76818	902415				87688	87393	392894	56471	76946		701392
Chatisgarh	0	0	0	108236	0	0	61339	793123	121382	1084080				106421	968	51025	218658	121813		498885
	23337048	3474490.6	8852427.7	6653375.15	8095581.5	0	7139645	1356539	234784	59143891	23251847	3520011.1	8802641.8	5378268.12	8432452.4	0	8268867	922644	235343	58812074