



Subject: Heartfelt Diwali Greetings to Our BSNL Family

Dear BSNL Family,

Happy Diwali to you all! May this festival of lights bring joy, prosperity, and success to you and your loved ones. On Diwali, as we celebrate the triumph of light, know that the light you bring through your work dispels the darkness of isolation and connects hearts across our great nation. This is a priceless service to Bharat (India), and I salute you for it.

Thank you from the bottom of my heart for the dedication and resilience each of you has shown throughout the year. Whether it was working late nights to restore connections or commissioning of new towers during difficult times or going the extra mile to support a colleague or customer, your commitment never wavered. Your hard work and perseverance are the reason we can connect millions of Indians every day. I am truly grateful for your contributions and sacrifices, and I recognize the families at home who support our employees as they give their all. This Diwali, I extend my gratitude not just to you, but also to your loved ones who form the backbone of your strength.

I have always believed that BSNL is more than just a company, we are a family. offices and exchanges span every corner of India, from the busiest urban centres to the most remote rural villages. Yet, no matter how far apart we are geographically, we are all united in spirit. Each of you engineers, technicians, customer service staff, administrative teams, field officers, and so many others are essential and valued members of this family. Just as Diwali brings people of all backgrounds together in joyous celebration, our BSNL family stands together in unity. We have laughed together in times of success and held each other up in times of difficulty. This togetherness is our strength. It reminds me that we not only connect the nation technically, but also emotionally, our bonds with each other and the public we serve are built on trust, understanding, and a shared sense of purpose. We truly care for one another's well-being and growth.

I offer my sincere thanks once again for everything you do. It is my privilege to work alongside you in the service of our nation. Let's keep the lamps of hope and dedication burning bright in our hearts. Enjoy the festivities, take pride in all that we have accomplished together, and let's return after the celebrations with renewed energy to continue our important work.

With warm regards and best wishes for a bright and safe Diwali,

A. Robert J. Ravi
Chairman & Managing Director,
Bharat Sanchar Nigam Limited (BSNL)