

308, भारत संचार भवन, हरीश चन्द्र
माथुर लेन, जनपथ, नई दिल्ली - 110001
308, Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath,
New Delhi - 110001, India
दूरभाष / Off. : +91-11-23734070
फैक्स / Fax : +91-11-23734072
ई-मेल / E-Mail : dirhrd@bsnl.co.in



भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

डा० कल्याण सागर निप्पानी

निदेशक (एचआर)

DR. KALYAN SAGAR NIPPANI

Director (HR)

BSNL Board

D. O. No. BSNL/Sectt.&Legal/13-1/2022

Dated: 29th Aug, 2025

Dear Shri/Smt. (All Heads of Telecom Circles/Telephone Districts/Telecom Regions/Telecom Projects/Telecom Stores/Telecom Factories/Units of BSNL CO)

As you are aware, the Corporate Office has, on multiple occasions, issued advisories and guidelines, including D.O. letters from the CMD and Director (HR), on the timely and effective handling of court cases at the BA, Circle, and Corporate Office levels. These instructions are available on the Intranet for ready reference and are to be strictly complied with.

2. It has been observed that the Company continues to face an increasing burden of litigation, including high-value commercial disputes and service/labour-related cases, across various courts and tribunals. Such litigation imposes a serious financial strain on the Company and diverts manpower from core functions. Accordingly, every effort must be made to resolve disputes at the pre-litigation stage itself so as to minimize avoidable exposure.

3. In respect of pending/ongoing cases, CGMs shall personally monitor progress at every stage and ensure that no case is compromised due to negligence, delay, or lack of diligence. Every lapse leading to adverse orders entails direct financial and reputational loss to the Company. In this regard, the following shall be ensured without exception:-

- (a) All filings (replies, rejoinders, IAs, WPs, affidavits, claims/counter-claims, etc.) before courts/tribunals shall be accurate, complete, comprehensive, and filed strictly within prescribed timelines; and
- (b) In the case of SLPs and Review Petitions before the Hon'ble Supreme Court, all draft filings shall first be finalized at the level of the CGMs and then invariably submitted to the Corporate Office (through the Nodal Branch) for review, vetting, and approval prior to submission before the Court.

308, भारत संचार भवन, हरीश चन्द्र
माथुर लेन, जनपथ, नई दिल्ली - 110001
308, Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath,
New Delhi - 110001, India
दूरभाष / Off. : +91-11-23734070
फैक्स / Fax : +91-11-23734072
ई-मेल / E-Mail : dirhrd@bsnl.co.in



भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

डा० कल्याण सागर निप्पानी

निदेशक (एचआर)

DR. KALYAN SAGAR NIPPANI

Director (HR)

BSNL Board

4. I earnestly hope and trust that CGMs shall sensitize all concerned officers under their control regarding the need for timely and effective handling of cases and ensure strict compliance with the above aspects, in letter and spirit, in the best interests of the Company. It is also made clear that any deviation will be viewed seriously by the top management.

Regards,

Yours sincerely,

(Kalyan Sagar Nippani)