



No. 2-1/2022/BSNL/RM-I/CFA/DoT Billing

Date: 30.04.2025

To,

**CGMs of all Territorial Telecom Circles/
Metro TDs. Bharat Sanchar Nigam Limited.**

Sub: Claims against BSNL telecom services to DoT offices and officers – submission of required documents for claim verification.

Ref: 1) BSNL CO letter No. 2-1/2022/BSNL/RM-I/CFA/DoT Billing dated 21-04-2025.
2) BSNL CO No. BSNLCO-COMN/11(26)/4/2020-CS_CSC n RN-CFA dated 06-05-2024

Kindly refer letter under reference on the subject cited above. In this regard, DoT vide letter dated 08-04-2025 has issued directions regarding the verification of claims against BSNL telecom services to DoT. As per DOT, the verification process could not be completed due to lack of supply of required documents by BSNL such as beneficiary details, issued SOs and period-specific information, the period of initiation and termination of facilities and commensurate bill etc.

Sanction memos received by this office from DoT were already forwarded to Circles vide mail letter dated 19-03-2025 for taking necessary action.

To comply the direction of DOT and expedite the verification, all CGMs are requested to bestow personal attention and ensure that the required details are provided to the respective CCAs through designated nodal officers. The details of the Circle nodal officer may be provided to PGM (PGM CS-CSC n RN-CFA) BSNL CO in compliance to their letter No. BSNLCOCOMN/11(26)/2/2020-CS-CSC/RN dated 22-04-2025.

To streamline and expedite the claim verification process within scheduled date and the subsequent release of amounts from DoT, personal visits to the CCA offices are advised.

Circle wise compliance may be submitted to Nodal officer (PGM CSC n RN BSNL CO Delhi, mail_id - pallavi@bsnl.co.in, adgrdbnsn@gmail.com) BSNL CO by 05-05-2025 under intimation to this office.

Encl.: As above.


(Sunil Kumar)
PGM (CFA-Fin), BSNL

Copy to:

- 1) Director (CFA), BSNL Board.**
- 2) PGM (CS-CSC n RN-CFA), CO, BSNL.**
- 3) CGM ITPC, Pune.**



No. 2-1/2022/BSNL/RM-I/CFA/DoT Billing

Date: 21.04.2025

To,

CGMs of all Territorial Telecom Circles/
Metro TDs. Bharat Sanchar Nigam Limited.

Sub: Status of verification of pending dues and claims for telephone services provided to retired DoT category officers and office & residential connections of DoT.

Ref: 1) BSNLCO-COMN/11(26)/2/2020-CS_CSC n RN-CFA dated 24.08.2021, 31.01.2022, 16.01.2023, 06.05.2024.
2) 2-1/2022/BSNL/RM-I/CFA/DoT Billing dated 20-12-2024.

Please refer letters under reference on the subject cited above. Circles were asked to invoice to DoT/CCA through this office letter No. 2-3/2022/BSNL/RM-I/CFA/DoT dated 29.01.2022 (copy enclosed). Claims for Telecom services provided to DOT officers and officials (both working and retired) up to 31.03.2020 have been raised in FY 2021-22. Summary data provided by ITPC & details are enclosed. Directions were issued for getting the claims verified by CCAs as payment of Rs. 107 Cr. out of claim of Rs. 233 Cr. was received. Balance of 20% of claims was to be raised post verification of claims by CCA offices, but till date the work has not been accomplished.

DoT has issued letter dated 01.04.2025 (copy enclosed) to CGCA with copy to CMD, BSNL to provide the necessary details to field units to facilitate the verification of submitted claims in a time bound manner, so that work can be completed by 30.04.2025.

The data with fields like Telephone no, Consumer no, Name, Address, Period, FMC etc. are available with Circles as all relevant data has already been provided to circles by ITPC. Circles to ensure that above data are updated with PPO details of DoT retirees/sanction memo of offices/residence connections so that claim can be verified timely by the CCA offices.

You may bestow your personal attention in this matter and ensure completion of verification work by 30.04.2025 with coordination of DoT field officers and furnish compliance to Fin-CFA section.

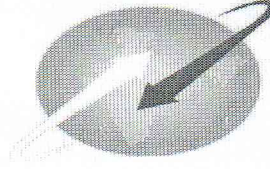
Encl.: As above.

(Rajiv Kumar)
Director (Finance), BSNL

Copy to:

- 1) Director (CFA), BSNL Board.
- 2) PGM (CS&CSC and RN-CFA), CO, BSNL.

Corporate Office, CS-CSC&RN,
Room No 1, IR Hall, Eastern Court
Janpath, New Delhi-110001.



BSNL
Connecting Bharat
Steadily • Affordably • Reliably

BSNLCOCOMN/11(26)/2/2020-CS-CSC/RN

Dated: 22.04.2025

To,

Urgent Matter

**The Chief General Manager
All BSNL Telecom Circles/Telecom districts**

Subject: Providing the details of Nodal officer to settle the claim with concerned CCAs – Reg.

Kindly provide the details of Nodal officer to settle the claim with concerned CCAs in respect of telecom services provided to DoT officers/officials including retirees w.e.f. 01-10-2000 in the given below format:

S. No.	Name of circle	Name of Nodal Officer	Designation	Mobile No.	E. mail id
1					
2					

It is requested to kindly provide the same up to 23-04-2025 positively through e mail id: **adgrdbsnl@gmail.com / whatsapp 9868122218** for further submission to PGM (F-CFA), BSNL CO.

Hwl
**(Sanjay Tyagi)
AGM (RN-CFA)
BSNL CO**