

No: BSNLCO-FICM23 (11)/1/2020-FIN CM

DT 10.07.2024

To

All Heads of Territorial Circles & Metro Telephone Districts,
Bharat Sanchar Nigam Limited

Sub:- Settlement of Claims recoverable from DoT on account of providing Mobile Telephone Service Connections to DoT Officers/Officials Working/Retirees up to the year 2023-24.

- Ref:- 1. This office letters of even no Dt. 18/01/2023, 05/04/2023, 05/07/2023, 27/09/2023, 11/12/2023, 22/04/2024 and 28/05/2024 followed by Email Dt 16/05/2023, 31/05/2023 and 17.01.2024.
2. Letter No. BSNLCO-COMN/11(26)/4/2020-CS_CSC n RN CFA dt 06/05/2024 and 24/05/2024 issued by PGM (CS-CSC & RN) CO BSNL.

Kindly refer to the letters, reminders & emails mentioned under references above vide which instructions were issued to coordinate with the concerned CCA offices for DoT claims verification and reconciliation for the Service Telephone Facilities (Including Mobile) provided to DoT officers/officials and to get the claims settled as per the instructions issued by DoT vide it's circular No. 32-2/2020-PHP Dt 19/08/2021 (copy of letter attached).


As per the details provided by Circles, claims for Rs. 12.55 crore up to Dec., 2023 have been raised for the GSM service connections by concerned circles to DoT officer/officials (Annexure -A). However as per report received, nothing has been recovered by any of the circle out of the claims/invoices of Rs. 12.55 crore, which clearly indicates that Circles are not making desired efforts for claiming, reconciling & receiving the payments from concerned offices/units of DoT.

Multiple reminders have been issued by this office for verifying, pursuing & realizing the BSNL dues wherein it was also conveyed that "the claim for the GSM Postpaid facilities provided to DoT officers/officials from 01.10.2000 onwards will be settled by the Circles with concerned DoT offices/CCA units.

DOT has requested to CGCA New Delhi, Vide it's letter dated 08.04.2024, to direct all the concerned CCA offices to complete the verification process at the earliest. DoT has also conveyed to provide all the requisite information to respective Circle Level Committee formed by CCAs for verifying the details of service Telephone connections to DoT. This includes mobile service connections also.

In view of above, Circle Heads are requested to kindly look into the matter personally and to direct nodal officers & concerned PGM/GM-CM of Circle Office to continuously pursue for GSM claims also with concerned CCA offices for expediting the verification of the details which might have submitted to CCAs by the Circles and also to submit the balance details, if any, for early release of the payment by DoT.

Circles are requested to arrange to provide GSM claims verification status mentioning therein the total claimed amount, verified by CCA/DoT, amount realized and amount balance etc. A quarterly progress report in this regard may kindly be submitted to this office through e-mail id to dgmrmmcm@gmail.com latest by 15th of the following month for further review by the higher authority.


[S.K. Bhardwaj]
PGM (Finance) CM

- Copy to:- 1. All IFAs of Territorial Circles & Metro Telephone Districts, for information and immediate necessary action.
2. PGM (IA), BSNL CO ND

Annex-A

Claims Recoverable from DoT for providing GSM Telephone Services to DoT Officers/Officials/Retirees			
Circle	Claims upto 31.03.2022	for the year 2022-23	For the year 2023-24
Madhya Pradesh	4885253	226233	9274
Chattisgarh	1269459	137529	107793
Gujrat	4820738	88451	0
Maharashtra	3482719	168914	100754
A&N	208145	0	0
West Bengal	165642	7440	351
Kol TD	4923546	245050	122971
NE-1	2372720	119323	0
NE-2	843986	0	0
Assam	2163981	74340	49610
Bihar	3288726		
Jharkhand	2472100		
Orrisa	4562110	177650	156143
Andhra Pradesh	2656665	132755	98167
Talengana	6222594	196899	159291.94
Kerala	3104153	138434.65	73723
Karnataka	5444136	407115	13511
Tamilnadu	586858	46294	33453
Chennai TD	11331708	645760	445220
Haryana	5441762	152128	61079
Himachal Pradesh	2489068	128060	47974
J&K	3152892	129507	62849
Punjab	8931421	233305	127165
Rajasthan	10571286	543891	483392
UP-East	11440726	431829	241958
UP-West	8361442	435766	315616
Uttanchal	2656974	12706	13828
Total	117850810	4879379.65	2724122.94
			125454313

Dated the 19 August, 2021

CIRCULAR

Subject: Settlement of payments to BSNL for Service Telecom facilities provided to DoT Offices & Officers / Officials - regarding.

The competent authority has decided to make payment for the Service Telecom facilities provided by BSNL to DoT Offices & Officers / Officials.

The claims of BSNL for Service Telecom facilities provided to DoT Offices & Officers / Officials may be settled as under w.e.f. 01.04.2020 :

Sl. No	Claim in respect of Office	Office responsible for making payment directly to BSNL	Remarks
1	DOT HQ	G-I Section	<ul style="list-style-type: none">• Payment will be made after due / necessary verification of the claim by PHP Branch• PHP Section will endorse a copy of sanction / disconnection order to G-I Section for the purpose of record.• PHP Section will make an annual review and intimate changes, if any to G-I Section.
2	CGCA/DG(T)/Pr.CCA /CCA/LSA	Respective CCA office	<ul style="list-style-type: none">• Payment will be made after due/necessary verification of the claim by the concerned units i.e LSA/CCA after verifying the records.
3	NTIPRIT/TEC	TEC	<ul style="list-style-type: none">• Payment will be made after due/necessary verification of the claim by the concerned units i.e. NTPRIT/TEC after verifying records.
4	NICF	NICF	-do-
5	WMO/RLO	RLO/WMO	-do-
6	Retired Category	Respective CCA	CCA will verify the bills of the retired DoT pensioners of the respective circle and make payment

- 2.1 Each DoT office i.e DoT HQ, CGCA, DGT, TEC, LSAs, CCAs, NICF, NTIPRIT, WPC, WMO will make necessary provisions for service telecom facilities used by them in their budget provision (RE/BE) for each year.
- 2.2 The accounting procedures and checks, as being followed in case of other bills, from Office Expenditure head in DDOs and PAOs may be applied in the said case as well.
3. This issues with the approval of Secretary (T).

S.K. Balyan
19/8/21
(S.K. Balyan)
Asst. Director General (PHP)

To,
The CMD,
Bharat Sanchar Nigam Limited,
Corporate Office, Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath, New Delhi