

Enterprise Business NCR-I Cell
O/o CGM (CN-Tx North)
Kidwai Bhawan, Janpath,
New Delhi-110001.
Ph.: 23325530, FAX: 23325529



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

F. No. CNNCO-12/15/5/2023-EB-I

Date: 01.04.2023

To,

The CGMs
All concerned BSNL Telecom Circles

EB MTNL Delhi/ ED MTNL Mumbai

Sub: Management & monitoring of DoP Enterprise Network on Turnkey basis under IT modernisation Project (IT 2.0) by BSNL.

Ref: 1. BSNL CO letter no F.No. BSNLCO-EB-VI 1 (1 I) 112023 -EB-I Dated 07.03.2023

As per the DoP letter No. Tgy-48/6/202 1 - Technology-DoP Dated 16.02.2023 and subsequent communication on the subject mentioned above, BSNL has taken over the existing network on as -is-where is basis w.e.f. 1.4.2023 from DoP and BSNL is responsible for managing, monitoring DoP Enterprise Network on turnkey basis under IT 2.0 for all the post office location. Further, BSNL has to strengthen and modernize the IT System of Department of Posts, involving replacement of router etc in field in a gradual and time bound manner.

To ensure continuity & smooth transition without affecting the postal operations, the following instructions are hereby issued-

1. CGM (CNTx-North) shall be the Nodal authority for implementation of DoP IT modernisation project -2.0. CNTx-N Circle is in process of calling RFP in this regard.
2. Primary connectivity will continue to be provided & managed by BSNL.
3. M/s Sify Technologies Ltd was responsible for the NSP-2 Bandwidth, Managed Services (NSP1 &NSP2), NOC support, Hardware AMC and licensing etc. upto 31.03.2023. After BSNL has taken over the existing network w.e.f 01.04.2023 , it has been decided by BSNL to continue with the existing arrangement with M/s Sify Technologies Ltd for one year. M/s Sify Technologies Ltd. shall be responsible for the NSP-2 bandwidth, whereas M/s Sify Digital Services Ltd.(A wholly owned subsidiary of SIFY Technologies Ltd.) shall be responsible for the rest of the items ie, Managed Services (NSP1 &NSP2), NOC support, Hardware AMC and licensing etc.
4. M/s Sify will continue to serve on as is where is basis w.e.f 01.04.2023 for one year in respect of fault booking/clearance, booking of new request/ upgradation/ shifting/ closure request from DoP, Provisioning of various types of reports etc on behalf of BSNL as well.

Handwritten signature/initials in blue ink.

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5. One officer of the level of SDE/AGM may be posted at Circle office exclusively for DoP work.
6. List of M/s Sify contact persons with telephone no. is attached as Annexure -I
7. Weekly meeting with Sify, with/without DoP may be held at Circle level (at DGM / GM level) and MoM to be shared with this unit.
8. Working links details in attached format (Annexure-II) may be shared on monthly/ quarterly basis.
9. Separate instructions shall be issued for billing after finalisation of commercials and terms and conditions with Department of Posts.

This is issued with the approval of the competent authority.

Encl: As above.

KHSu
7.4.23
(K.H SUVARCHALA)
AGM(EB NCR-I)
Email: khsuvarchala@bsnl.co.in

Copy to-
1.GM(EB-I), BSNL Corporate office for kind information pl

Resource Deployed by M/s Sify at Field Network Operation Center (NOC)						
Field NOC Coordinator						
S.No	Name	Mobile Number			Remarks	
1	Manish Kumar Srivastava	9311142414				
2	Bharat Mor	9899237311				
3	Abhinandan	8800647401				
4	Vinay Yadav	7838862486				
5	Lalit Kumar Pandey	9999983137				
S. No	Circle	Circle Team Leader	TL Mobile Number	Alternate Person	Alternate Person Mobile Number	Remarks and Replacement
1	Delhi	Ankur Mishra	8826044622	Neeraj Sharma	9810277946	
				Sandeep Duby	7982656071	
				Ashish Pal	9870156543	
2	Andhra Pradesh	Ravi Kumar Moparthi	8662488103	Syed Basid	9963875817	
3	Assam	Dewan Saiful Islam	7896062281	Ratul Rajbongshi	9707737874	
4	Bihar	Sanjay Kumar Gupta	7782022852	Saadat Karim Saba	9560014332	
5	Chhattisgarh	Manoj Bobde	9713195080	Pankaj Kumar Vishwakarma	9425404640	
6	Gujarat	Piyush Asodia	9974033542	Chudasma Amit Bansilal	8780991832	
7	Haryana	Vishnu Singh	9034111033	Kuldeep Singh	9729000588	
8	Himachal Pradesh	Sandeep Rana	8679811101	Vivek bhardwaj	9882525782	
9	Jammu & Kashmir	Munish Gupta	9419280955	Samrat Singh	7051427978	
10	Jharkhand	Prashant	9031006164	Dinesh Kumar Das	9234159733	
11	Karnataka	Yoganandan	9600024701	Raju H M	9341787776	
12	Kerala	Stefin	8943041724	Hari Kumar	8893878488	
13	Madhya Pradesh	Prateek Kumar Pawar	9826644300	Rajesh Yadav	9893301042	
14	Maharashtra	Vivek Vasant Gaikwad	8104143687	Anand Kumar	9167258789	
15	Odisha	Satyabrata Muduli	7894135278	Satyabrata Gouda	7894002984	
16	North East	Nipam Kumar Deka	9706630038	Kamlesh Kumar Chourasiya	9485125472	
17	Punjab	Sunil Bajaj	9464112101	Harminder Singh	7355555495	
18	Rajasthan	Manish Kumar Sharma	9602117111	Ranjeet Sharma	8923753392	
19	Tamilnadu	Senthil Kumar	9840143422	Azaruddin Chanbasha	7299406443	
20	Telangana	K.Sreenivasa Rao	9866676865	A Bhagwan	8121638922	
21	Uttar Pradesh	Himanshu Chauhan	9695884488	Abhishek Awasthi	8416940141	
22	Uttarakhand	Sagar Gupta	9354634384	Shailendera Singh	9935553619	
23	West Bengal	Angsutosh Bhunia	9635219029	Dwipjyoti Ghosh	9046197320	

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1. सर्वा रम. ए. ए. - 3.1
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Depositing
 H. A. (S.A.)
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