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भारत संचार निगम लिमिटेड

(भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

Dated: 30th November, 2022

No. BSNLCO-COMN/18(11)/9/2022-MMP

पी.के. पुरवार

अध्यक्ष एवं प्रबन्ध निदेशक P.K. PURWAR

Chairman & Managing Director

To

All Circle Heads BSNL.

Sub: Streamlining of MM processes.

As you are aware, BSNL is expected to function extremely efficiently and effectively after obtaining the financial package. I have noticed an unreasonable delay in the procurement cycle. This is due to a combination of offline and online activities (ERP), a lengthy bill approval procedure, non-standard practices (issuing SAP PO after bill receipt), and so on. As a result, management is unable to analyse current liabilities as well as obligations predicted in the future. Due to late payments, vendors are extremely dissatisfied. This has an impact on our services because most of them are now dependent on vendors. In the case of inventories, the ERP system is also not used in real time. As a result, management is unable to accurately estimate the availability of material and plan for future procurement. There is also a long-pending audit para regarding the legitimacy of physical inventory and the method of physical inventory verification.

To solve the aforementioned challenges, the Corporate Office's MM team has developed a plan. It investigated the issues in depth, conducted a Root Cause Analysis, and determined the source of the problem. It has advised that the MM team of BAs and their roles be aligned. Also the standardization and consolidation of structure, functionality, and procedures to be executed via ERP. Following deployment, all actions will then be performed solely in ERP in realtime so that management may obtain the accurate status.

Before implementing the processes PAN BSNL, I chose to test the plan in a limited number of units in a time-bound manner. The feedback from the POC implementation will aid in the effective and rapid rollout of across BSNL. The POC units include:

- **BSNL** Corporate Office 1.
- Bhubaneswar BA of Orissa Circle 2.
- Ernakulum BA of Kerala 3.
- Ernakulum BA of STR Circle 4.
- Ahmedabad BA of Gujarat Circle 5.
- Chandigarh BA of Punjab Circle 6.

I hope that the concerned Circle heads and BA heads would ensure that the implementation is completed successfully and on schedule so that it may be rolled out across BSNL.

P. K. Purwar)

Copy to:

1. Director (EB) for implementation of the concept.