



No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 04/12/2024

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

**Sub:- Reverification of all GSM Service Connections and Services provided on these service connections.**

Details of outstanding against exempted categories as on 31.10.2024 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

1. Reverification of all the GSM Services Connections provided to officers/officials working/transferred/retired and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired service connection may be provided/continue to be provided as per guidelines only.
2. Services provided on service connection may also be re-checked and re-verified whether the services provided is as per guidelines only, and if any service is provided beyond the eligibility of the officer/official that must be charged and its recovery must be ensured by the concerned unit.
3. It may also be ensured that GSM Service connections may not be the part of exempted category and outstanding against the GSM Service Connections must be recovered from the concerned officer/official.

While reviewing the outstanding against Service Connections (copy attached), it is observed huge amount of outstanding is there in almost all the Circles especially in East Zone Circles where approx. Rs. 3.27 crore of outstanding is still pending and out of this Rs. 3.23 crore is more than three year old.

Hence it is therefore reiterated that the compliance in respect of reverification of Service GSM Connection as specified above may be submitted on email id [dgmrmcm@gmail.com](mailto:dgmrmcm@gmail.com).

*(Sunil Kumar)*  
PGM (Fin-CM)

Copy to:-

1. All IFAs, BSNL Circles for necessary action.

Outstanding against Service Connection as on 31.10.2024								
	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount
CG		10,306		90,417		557,793	650	658,516
GJ		55,402		48,272		126,791	932	230,465
MH		215,655		215,339		641,944	3,450	1,072,939
MP		52,273		40,669		460,248	1,126	553,190
<b>Grand Total</b>		<b>333,637</b>		<b>394,697</b>		<b>1,786,775</b>	<b>6,158</b>	<b>2,515,109</b>
	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Andaman		7		2,877		493,794	293	2,877
Bihar		64,801		222,566		10,531,506	1,246	222,566
Orissa		0		545		147,279	196	545
West Bengal		16		40,893		16,469,464	787	40,893
Jharkhand		3		11,687		1,436,308	359	11,687
Kolkata		8		359		74,183	240	359
Assam		156		43,561		389,590	305	43,561
North East I		312		6,841		2,749,561	451	6,841
North East II		0		1		-	24	1
<b>Grand Total</b>		<b>65,304</b>		<b>329,329</b>		<b>32,291,684</b>	<b>3,901</b>	<b>32,686,318</b>
	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Haryana		6,264		26,083		4,709	121	37056
Himachal Pradesh		2,005		4,115		3,654	116	9774
Jammu and Kashmir		791		4,834		633,294	284	638919
Punjab		3,600		4,121		-	115	7721
Rajasthan		30,885		8,005		22,700	352	61589
UP East		11,549		9,773		886,013	655	907335
UP West		9,104		7,178		1,440,249	537	1456531
Uttaranchal		1,848		1,343		88,564	109	91755
<b>Grand Total</b>		<b>66,047</b>		<b>65,451</b>		<b>3,079,183</b>	<b>2,289</b>	<b>3,210,682</b>
	< 1 YEAR		>1 YEAR < 3 YEARS		> 3 YEARS		TOTAL	
Circle	Count	Amount	Count	Amount	Count	Amount	Count	Amount
Andhrapradesh		36,113		20,089		25,394	2,735	81,596
Karnataka		14,044		31,717		395,448	3,846	441,210
Kerala		853		1,230		2,151	265	4,234
Chennai		1,475		1,522		272,855	622	275,853
Tamilnadu		16		-		13	6	29
<b>Grand Total</b>		<b>52,503</b>		<b>54,558</b>		<b>695,862</b>	<b>7,474</b>	<b>802,922</b>
<b>Gross Outstanding</b>		<b>517,491</b>		<b>844,035</b>		<b>37,853,505</b>	<b>19,822</b>	<b>39,215,031</b>