CFM Section 5th Floor, Bharat Sanchar Bhawan, Janpath, New Delhi-110001 Ph.23734079/23037162



(Govt. of India Enterprise)

Letter no. BSNLCO-CFM/21/2025-CFM (692515)

Dated: 06.11.2025

To

Head of All BSNL Circles

Subject: Memorandum of Understanding with SBI for Corporate Salary Package for BSNL Employees - Reg.

BSNL has signed Memorandum of Understanding (MoU) with SBI on 04.11.2025 for Corporate Salary Package for BSNL employees. This MoU is valid for a period of three (03) years from the date of execution.

The Corporate Salary Package under the **MoU comes with various benefits including** – (a) Zero balance account for employees and their families, (b) free term insurance, (c) free accidental insurance, (d) free air accidental death insurance, (e) optional family health insurance cover on a payment of very nominal annual premium, etc.

Additionally, BSNL has also signed a MoU dated 04.11.2025 with SBI for Home Loan facility at concessional interest rate for BSNL employees vide File no. - BSNLCO-CFM/22/2025-CFM. The copy of such MoU dated 04.11.2025 is also available on BSNL's intranet site www.intranet.bsnl.co.in.

You are requested to kindly share this MoU with all associations/unions of BSNL officers/employees so that BSNL employees may be aware about it and get benefited therefrom.

A copy of the MoU has also been placed on the BSNL's intranet site under head BFCI.

This is issued with the approval of competent authority.

(SHAILENDER KUMAR)
Deputy General Manager
Corporate Budget & Banking

Copy to:

1. Sr. PPs to CMD BSNL for kind information please

 Sr.PPS/PPS/PS to Director - Finance/CFA/CM/HR/ENT BSNL Board for kind information please



INDIA NON JUDICIAL

Government of National Capital Territory of Delhi

e-Stamp

Certificate No.

IN-DL86709095303839X

Certificate Issued Date

04-Nov-2025 11:17 AM

Account Reference

IMPACC (IV)/ dl939303/ DELHI/ DL-WSD

Unique Doc. Reference

SUBIN-DLDL93930301679068707119X

Purchased by

STATE BANK OF INDIA

Description of Document

Article 5 General Agreement

Property Description

Not Applicable

Consideration Price (Rs.)

0

(Zero)

First Party

BHARAT SANCHAR NIGAM LIMITED

Second Party

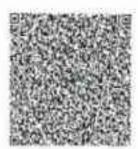
STATE BANK OF INDIA

Stamp Duty Paid By

STATE BANK OF INDIA

Stamp Duty Amount(Rs.)

(One Hundred only)



Please write or type below this line

MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (MOU), executed on 04.11.2025 between

BHARAT SANCHAR NIGAM LIMITED (BSNL), a company duly incorporated and validity existing under the laws of India with Corporate Identification Number U74899DL2000GOI107739 and having its Registered Office at Bharat Sanchar Bhawan, Harish Chandra Mathur Lage, Janpath, New Delhi - 110001 (hereinafter called the "BSNL" or "the first party" which

Statutory Alert:

The authoriticity of this Stamp certificate should be verified at 'www.shollestamp.com' or using e-Stamp Mobile App of Stock Helitery Any distribution in the details on the Certificate and graphelistic on the sectorie / Mobile App renders it involve.

The order of blocks by the Helitery to be the cases of the certificate.

3. In case of any decorpancy please inform the Competent Authority.

expression shall unless the context otherwise requires, include its successors, and permitted assigns of the ONE PART.

AND

State Bank of India (SBI), a body corporate constituted under the State Bank of India Act 1955 and carrying on the business of banking, having its Corporate Centre at State Bank Bhavan, Madame Cama Road, Nariman Point, Mumbai (hereinafter called "SBI" or the "Bank" or the "Second Party" which expression shall unless the context otherwise requires, include its successors in business) through Ms. Ranjana Sinha, General Manager (NRI & SP), State Bank of India, of the OTHER PARTY

WHEREAS

- a) SBI possessing technologically advanced infrastructural facilities has offered to provide banking services as detailed in the MoU and Annexures to the BSNL personnel/employees maintaining their salary accounts with the Bank.
- b) The BSNL, in its efforts to make available modern banking facilities to its personnel/employees, has decided to accept the proposal submitted by SBI.

SBI and BSNL are individually referred to as "Party" and collectively as "Parties".

Now therefore this Memorandum of Understanding witness as under:

Both parties have agreed as follows:

Period of MOU:

This MOU shall be operative for a period of three-years w.e.f. 04.11.2025 and will be in force, unless terminated earlier or till the next MoU is signed, as mutually agreed by both parties. However, the MOU shall be reviewed by SBI every year for any amendment/ addition/ deletion of features of the Salary package.

2. Salary Accounts:

- (a) The Account holders should check whether their account is properly categorized as per their eligibility, as Salary Package benefits are linked to product code of Salary Package accounts in Bank's system. Discrepancy observed, if any, should be brought to the notice of concerned Branch immediately.
- (b) A 'No Dues Certificate' subject to the extant norms of SBI, will be issued by SBI in the event of a Corporate Salary Package (CSP) Account holder is desirous of changing his/ her account to another Bank for credit of salary (mandatory for employees who have availed any kind of loan from SBI). Specimen of application for 'No Dues Certificate' is as per Annexure- II. BSNL shall ensure and entertain such request for change to another Bank only upon submission of the SBI's "No Dues Certificate" salary (mandatory for employees who have availed any kind of loan from SBI) by the personnel/employee/officer concerned.

(पी. डी. चिरानिया) पार प्राप्त कार विकास S Carrotte (1) की की) S Carrotte (1) की की)

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(c) All new accounts being opened by the SBI for BSNL employees will be opened as Corporate Salary Package (CSP) account on receipt of temporary numbers (for training) by training academies/ centers and on receipt of employee/service numbers, the personnel / employees will advise the Branch, where account is maintained for requisite amendments in the number by SBI Branch.

3. Facilities to Account holders:

The Bank undertakes to provide the following facilities/ services to BSNL personnel drawing their salary through any of its branches:

- Existing salary accounts of officers / employees of BSNL will be converted to Corporate Salary Package (CSP) subject to an application-cum-undertaking to be submitted by the respective account holder as per specimen attached in Annexure-I. The facilities will be provided under Corporate Salary Package to BSNL personnel / employees as per attached Annexure-III depending upon the variant of account.
 - Usage of the largest ATM network of SBI Group free of charge subject to limitation in withdrawal amount as prescribed by the Bank from time to time.
 - Usage of other banks ATMs free of charges (maximum 10 transactions in a month) subject to limitation in withdrawal amount as prescribed by the Bank from time to time.
 - Anywhere Banking via ATM, Internet, Mobile Banking, YONO.
 - Free Shopping-cum-ATM/ Debit Card
 - Free Supplementary Shopping-cum-ATM Card / Debit Card for Joint Account holders.
 - Free additional Shopping-cum-ATM Cards / Debit Cards for joint account holders on their joint accounts subject to their undertaking that the 'additional card will be issued at their own risk and responsibility'. The Bank will not be held responsible for any cost or consequence that may arise out of misuse of the additional Card.
 - Free Facility for setting up of Standing Instructions within SBI.
 - Free Financial Advisory Service wherever SBI has such facility.
 - Other facilities as detailed in Annexure-IV, V, VI & VII.
- Loans will be disbursed to the eligible personnel / employees upon fulfilment of Bank's eligibility criteria by the BSNL personnel/employees and on meeting of Bank's terms and conditions, including establishing of the applicant's creditworthiness as per the Bank's guidelines.
- All other facilities being provided to Bank's normal customers operating salary accounts, subject to the discretion of the Bank and prevailing regulatory guidelines from time to time.

(पी. डी. चिरानिया) (P. D. CHIRANIA) वरिश्व महार्थना (ती वी थी) इन Geralial Manager (CBB) भारत संपार विश्व कि. निश्च कार्यात्त्व, महं दिल्ली B.S.N.L. Corporate Office, New Delhi

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Key HIGHLIGHTS of CORPORATE SALARY PACKAGE ACCOUNTS For Serving Personnel / Employees of BSNL.

Personal Accident Insurance Cover (Without POS Condition): ₹ Upto 100 Lakhs in case of Accidental Death (available for Silver, Gold, Diamond, Platinum & Rhodium variants only)

Air Accidental Insurance Cover: Upto ₹ 160 lakhs (available for Silver, Gold, Diamond, Platinum & Rhodium variants only)

Permanent Total Disability (PTD): ₹ Upto 100 Lakhs (available for Silver, Gold, Diamond, Platinum & Rhodium variants only)

Permanent Partial Disability (PPD): ₹ Upto 100 Lakhs

Term Insurance Cover: ₹ 10 lakhs (available for Gold, Diamond, Platinum & Rhodium variants only)

Add-on Covers: Applicable on admissibility of Personal Accidental Insurance (Death) Cover

- 1. Cost of Plastic Surgery Burn cases: Maximum up to ₹ 10 lakh
- 2. Transportation of Imported Medicine: Maximum up to ₹ 5 lakh
- Ambulance Charges: Maximum up to ₹ 0.50 lakh
- Air Ambulance Charges: Maximum up to ₹ 10 lakh
- Death in coma (more than 48 hours) after accident: Maximum up to ₹ 5 lakh
- Transportation of mortal remains: Maximum up to ₹ 0.50 lakh
- Family Transportation (cost of travel incurred by immediate 2 family members to reach place of accident): Maximum up to ₹ 0.50 lakh
- 8. Additional Cover of ₹ 10 lakh while performing official duties on foreign soil

Child Higher Education Cover: Applicable on admissibility of Personal Accidental Insurance (Death) Cover

Additional up to ₹ 8 lakhs for male Child/ or 10 lakhs for girl child (18-25 years of age) at the time of Accident (25% of PAI) For One Child only

Girl Child Cover for Marriage (Age 18-25 Years) – 20 % of entitled PAI Cover. (If PAI claim is found admissible), Maximum 10 Lakh for two girl children (5 lakh each) or ₹ 5 lakh for 1 Girl Child.

Enhanced Accidental Insurance Benefits will be made available from 4th of succeeding month in which the MoU is signed and shared with Corporate Centre.

Add: Term plan benefits will be made available from 22nd of succeeding month in which the MoU is signed and shared with Corporate Centre. The availability of Group Term Life Insurance is subject to Terms & Conditions placed as Annexure-VII. Life Insurance cover will commence only from the date of addition of the member accounts with the Insurance Company upon receipt of complete data by them and not from the date of supply of data to the Insurance Company.

(पी. डी. चिरानिया) (P. D. (भागातात) वरित गामा के वी वी वी) Sr. Garage (P. D. H. (1988) गारा संगर विक कि. (1981 कार्यात, रई दिली 3.S.N.L. Corporate Office, New Delhi Rangama Rude (

Base and Super Top-Up Health Insurance Plan as per product availability and extant T&C of the MoU with Bank approved service provider (Cost to be borne by the Customer, to be purchased voluntarily for all variants) details placed as Annexure-VI

"SBI RISHTEY": Family Savings account for up to 4 family members (any 4 amongst, Spouse, Children, Parents & Siblings) of Gold and above variant salary account holders

Benefits under "SBI Rishtey"

- Type of Account: Regular Savings Bank Account
- Minimum Balance/ Monthly Average Balance: Nil
- Debit Card: Classic Debit Card (Free, Issuance and AMC)
- Transaction at ATMs: UNLIMITED number of txns free at State Bank ATMs, Maximum 10 transactions free at other Bank ATMs (txns in India only), using debit card linked to "Rishtey" accounts.
- Multi City Cheque: Nil Charge (Except for Bulk Requirement i.e in excess of 25 leaves in a month)
- NEFT/RTGS Charges: Free (Online), Applicable charges in offline mode
- 7. Demand Draft Charges: Free, if issued by debit to "Rishtey" account
- Auto Sweep Facility: Available (lucrative option to earn higher interest on Saving A/c)
- 9. SMS Alert Charges: Free
- Annual Locker Rentals: 10% Concession on applicable locker rentals, every year
- Personal Accidental Insurance: ₹ 5 lakh each for all "Rishtey" A/c holders (except minors)

Select/ Platinum RuPay Debit Card (as an option) to respective variant of CSP customers except CSP Lite. Variant wise (Master / Visa) Debit Cards for all account holders as per choice.

Concession on annual Locker Rent: 50%, 50%, 15% and 10% Concession, every year on applicable locker rentals for Rhodium, Platinum, Diamond and Gold variant account holders respectively.

Detailed benefits are mentioned in Annexure - III, IV & VI

4. Improvement/ Upgradation of Campus Branches:

SBI will endeavor to establish / renovate BSNL Campus Nearby Branches as and when required and provide latest technology to facilitate simple and efficient operation of accounts. BSNL will provide sufficient space and necessary permission, wherever required.

5. Corporate Salary Package (CSP):

The facilities will be provided under Corporate Salary Package to BSNL personnel / employees as per attached Annexure-III depending upon the variant of account. Benefits of Corporate Salary Package will not be available in cases where salary is being credited, however the accounts are not categorized as CSP (Silver / Gold / Diamond / Platinum/ Rhodium).

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St. Get (CHE)
B.S.N.L. Corporate Office, New Delhi

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6. Loan facilities:

- (a) State Bank of India will provide the SBI Personal Loan (erstwhile Xpress Credit) to eligible Corporate Salary Package account holders. The Xpress Credit Loan will be sanctioned solely at the discretion of the Bank and will be subject to the fulfillment of conditions as laid down by the Bank from time to time.
- (b) BSNL does not undertake any liability for loans given by SBI to BSNL Personnel/employees in their individual capacities. BSNL will not be impleaded in any claim, action, lawsuit which an account holder may file against SBI or vice versa, i.e. SBI may file against the account holder. However, BSNL will Co-operate in recovery.
- (c) State Bank of India will provide Home loan to CSP account holders with subject to fulfilling of other Terms and conditions.

7. Dissemination:

The MoU, once entered by both Parties, will be widely disseminated to all personnel of all ranks/staff by means of service letters/office memorandum/other modes, Data Network, Internet and any other means by BSNL and SBI.

8. Termination:

This MOU may be terminated by either party by giving three months' notice of termination in writing to the other party. In the event of termination or expiry of the term of the MOU, the disbursement of salaries to the individual account holders may be done through the same account, but without the special Salary Package benefits as offered through this MoU.

9. Awareness and engagement:

Bank is committed to create awareness amongst the BSNL Personnel/employees at various establishments/ locations about Banks' products, investment opportunities through engagement programmes. Such programmes will be anchored by SBI branches, Relationship Manager (CSRM) etc.

10. Complaint Redressal and Review Mechanism:

A Complaint Redressal Mechanism has been structured for personnel / employees of BSNL and the Bank has appointed Corporate Salary Relationship Manager (CSRM) to co-ordinate. The CSRM will act as a conduit between the BSNL Establishments and the Bank and ensure that complaints are passed on/ directed to the concerned Circle and shall monitor the same until resolution. In the occasion of a dispute or a difference of opinion between the parties, the same team can address and resolve the issue.

Apart from the above, bank also has a very well-laid-down policy on Customer Grievance Redressal. This policy covers all types of customers including pensioners. It also covers the timeframe for redressal as well as the various channels available for lodging the complaints. The policy details are available at Bank's website for public information. The CSP account holders have the additional option to use such channels for redressal of their individual grievances/complaints.

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In the event of a dispute remaining unresolved, it may be referred to the Banking Ombudsman appointed by RBI under the Banking Ombudsman Scheme, if the same can be entertained by the Banking Ombudsman as per the scheme.

11. Publicity:

State Bank of India may publish/ market about its services extended to BSNL personnel/employees under this MOU and / or promote its business objectives from time to time.

12. Personal Accident Insurance (Death) {PAI}/ Total Permanent Disability/Permanent Partial Disablement Cover / Air Accident Insurance (Death) {AAI}:

All Personal Accident Insurance (Death / Disability) claims of the Corporate Salary Package account holders should be submitted by the claimant in the proper forms along with the relevant documents as prescribed by the Insurance Company with whom SBI has a tie-up; the tie-up being subject to annual review and renewal. The details of the appointed insurance company which has been placed by SBI on Bank's website https://bank.sbi/web/salary-account/accidentinsurance and can be accessed by the personnel / employee of BSNL for getting details of terms and condition of personal accidental insurance benefits and related claim process / grievance mechanism thereon. It is the duty of the claimants to submit the claim documents in timely manner. The Insurance Company, after receipt of claim papers from the claimant, will initiate the process of claim settlement. All the correspondence related to claim will be directly taken up between the Insurance Company and the claimant. All the settlement/ disputes will be between the claimant and the insurance company, and the Bank will not be a party to such disputes arising out of claim settlement process and the decision of the insurance company on any of the claims. Claims will be settled by the Insurance Company independently as per Terms and Conditions of the Insurance Policy. A Broker hired by SBI will monitor and assist in early settlement of all legitimate claims the details of which are also placed on bank's website.

13. Amendment

Except as otherwise provided in clause 1, any provisions of this MOU may be amended or waived only by an instrument in writing signed by both Parties.

14. Notices:

Each notice, demand, or any other communication to be given or made hereunder shall, except as otherwise provided herein, be given or made in writing and may be sent by one party to the other party by Registered Post, hand or official e-mail to the address or such other address and email ID as one party may inform the other in writing. (Such addresses / email addresses may be mentioned hereunder)

(पी. की. विरानिया) (P. D. (1995) वरिका मार्ग की बी बी) Sr. Gessia (C.88) मार्ग संबार निवा कि किल अल्लब्द के दिल्ली B.S.N.L. Corporate Office, New Dethi

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15. Miscellaneous:

- a) As most of the benefits of the Corporate Salary Package Account variant are linked to the variant of salary account based on net salary credited to the salary account of employees / personnel of BSNL, Corporate Office/Head quarter of BSNL will communicate to all the BSNL personnel /employees that as and when there is a change in the net salary, the individual will intimate the new net salary (with salary certificate) to the SBI branch where his/ her Salary Package account is maintained. In case the same is not updated with the branch then the bank is not responsible.
- b) In the event of non-credit of salary for more than three months in the CSP account or default in loan accounts of any personnel/employee, Bank has the discretion to convert such account to normal Saving Bank account and all benefit extended to the Salary Package account holders shall stand withdrawn, without any communication. After resumption of salary credits in the account and/or repayment of defaulted amount of loan, Personnel /employee may apply in Bank again for converting the concerned account into CSP.
- c) Benefits of Salary Package Accounts are available only to CSP categorized accounts. The Personnel / employees of BSNL to verify / ensure from their Pass Book / Statement of account / Internet Banking that their account is categorized under applicable CSP (Silver/ Gold / Diamond / Platinum / Rhodium) as per their net salary.
- d) Benefits to family account holders will be available only to the accounts which will be categorized as "SBI Rishtey" accounts in banks system. This needs to be verified by the Family members through Passbook / Internet Banking. However, benefits attached to family account are also subject to fulfillment of all conditions related to maintenance of Corporate Salary Package account.
- e) If account is not categorized properly as mentioned in (c) & (d) above, Serving Personnel / employees / Family members have to submit his / their application with required documents at their Branch of the Bank for categorizing the account properly.
- f) The Bank will consider installation of ATMs and setting up of branches at locations that are mutually convenient. The BSNL on its part will make efforts to provide space for setting up ATMs and Branches which is suitable for the Bank's requirements. The space, if available, will be provided on mutually agreed terms by both the parties.
- g) As regards "Know Your Customer norms" as per RBI guidelines, PAN /Form-16 (mandatory) and one Officially Valid Documents (OVDs) to be provided for opening of Bank accounts. These instructions will be governed by directions issued by RBI/ Bank from time to time. Along with PAN & OVD a certificate/ letter issued/ countersigned by the authorized signatory from the individual's office, certifying his identity and present address along with certified copy of salary slip/certificate will be acceptable to the Bank.
- h) The salary package is being offered to the employees of BSNL by the Bank as a comprehensive solution for the purpose of providing various banking services and associated features are not intended for mobilization of deposits from them.

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- i) This MOU will be governed by the Laws of India and will be subject to the jurisdiction of the competent courts at New Delhi location.
- j) The salary package is being offered to the employees of BSNL by the Bank as a comprehensive solution for the purpose of providing various banking services and associated features are not intended for mobilization of deposits from BSNL.

In witness whereof, each Party has scribed their respective hands through its duly authorized representative.

Signed on behalf of O/o BSNL.

Name: Prabhu Dayal Chirania

Designation: Senior GM (CFM & CBB)

Signed on behalf of State Bank of India

Name: Ranjana Sinha

Designation: GM (NRI&SP),

Witness:

(NAME) Sharlender Lamas (DESIGNATION) DOMICORD) (NAME) Neclesh Survedu (DESIGNATION)



Application-cum-undertaking to b conversion	be taken from all account holders new / e	existing / applying for
The Branch Manager		
State Bank of India		
Branch		
Dear Sir,		
CORPORATE SALARY PACKAGE		
(1) REQUEST FOR CONVERSION OF	SAVING BANK ACCOUNT TO CSP ACCOUN	TAND
(2) UNDERTAKING FROM SALARY	PACKAGE ACCOUNT HOLDERS FOR C	ONVERSION, SHARING
PERSONAL DATA WITH THIRD PART	IES, NEW AND CONVERTED	
1.1 maintain a SB account with your h	ranch and the account number is	77 to 10 to
to open a new salary package Acco	oranch and the account number is ount. I am presently employed in	/ I intend
at	my personal Number is	and my Data of Data
is . My mobile number is	. My present address is app	and my Date of Biffi
please be incorporated in your record	is for which I am enclosing a certificate issue	ed from the office/ salary
slip and request you to accept it for	satisfying the norms as prescribed by you	r hank along with other
KYC document(s) as prescribed by the	he RBI.	Conn, diong min other
(strike out if not applicable, in case of	f existing customers)	
 In this connection, I request that converted into eligible salary package (strike out if not applicable, in case of 	t my existing SB account number e account with all its special features. f new customers)	be
 3.I understand that auto sweep facilit submitted for the same separately. 	ty can be provided in this account and the	special request is being
account to any other Bank for credit	otain a 'No Dues Certificate' from SBI in ca t of Salary. I further undertake that I shall we liquidated all loans outstanding with SBI.	not seek to change my
 I hereby give my consent to SBI to complimentary benefits/ special feat availing such benefits/ features. 	o share my personal data with the compan tures related to the salary package accou	ies/ entities offering the int for the purposes of
Address:		
	Yours faithfully,	
	- I - Over a Willi	
Date:	Name :	
Place:	Mob. No. :	
Address :	MOD, NO.	

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Annexure-ii

(Signature of Branch Manager with
Signature Number and Branch Stamp)
Date of Receipt

CATE TO TRANSFER SALARY
TO MONTH ON LAND
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I desire to change my salary Bank Branch to ng reason:
ing with SBI nor I have stood as
Yours faithfully,

Name:
Addross
Address

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Pargana Lucke (RCWM) **

FEATURES OF CORPORATE SALARY PACKAGE (CSP)- FOR REGULAR & PERMANENT EMPLOYEES OF BSNL

Features	Silver	Gold	Diamond	Platinum	Rhodium				
Eligibility (net salary in Rs.)	10K to 25K	>25K to 50k	>50K to 100K	>100K to 200K	>200 K				
Min. Balance	NIL (No minir	num balance re	equired to be mai	ntained)					
Passbook	Free								
Internet Banking	Free								
Auto Sweep Facility	Threshold Amount: Rs.50,000/-								
(On request)	Rs,15,000/- (TDRs/ STDRs to be created for a minimum amount Rs,15,000/- (and in multiples of Rs.5,000/-) in any one instance.							
ATM cum Debit Card	International Silver	International Diamond		International Platinum	International Rhodium				
New Age RuPay Card*	Complimentary International RuPay Complimentary Platinum Debit Card Complimentary International RuPay select Debit Card								
Transactions At ATM	State Bank & Other Bank ATMs: UNLIMITED number of txns free at State Bank ATMs, Maximum 10 transactions free at other Bank ATMs (txns in India only)								
Multi City Cheques	Free 25 cheque leaves per month								
Concession in annual locker rent		10%	15%	50	%				
Setting up of Standing Instructions within SBI	Free	Free							
RTGS/NEFT Charges	Free	Free							
SMS Alerts	Free								
Drafts issue Charges	Unlimited Free	e, if issued thro	ugh Salary Accou	ınt					
Debit Cards	2. Additionally	e by NPCI (De	d new RuPay Ca tails of features a	rds to be mapp associated with	ed which are RuPay Card				



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Features	Silver	Gold	Diamond	Platinum	Rhodium				
Eligibility (net salary in Rs.)	10K to 25k	>25K to 50k	>50K to 100K	>100K to 200K	>200 K				
Credit Card Offering by SBI Card	NA	Simply Save	Prime Pro	Elite	Aurum				
Credit Card Joining fee	NA	Nil	Nil	Nil (Actual charges- Rs.9,999/-)	Nil (Actual charges- Rs.9,999/-)				
Spend limit for waiver of annual fees from 2 nd year	NA	Rs. 50,000	Rs. 6 lakhs						
Demat Offerings	 Equity S from 2nd y Equity waived for 	coffering with Corportarter Plan: Zero revear – Rs. 250/- (50% Master Plan: Reg Rhodium Customer 50% discount), Lifeti	gistration charge 6 discount), Con istration charge: s); No AMC for	es; No AMC for apetitive broker s- Rs. 1,000 (1st year; AMC	1st year; AMC age rates 90% discount, from 2nd year-				
Personal Accidental Insurance (PAI) Death Cover*	Upto ₹100 lakhs across all categories								
Air Accidental Insurance (AAI)*	Upto ₹160 lakhs across all categories								
Permanent Total Disability (PTD) Cover*	Upto ₹100 lakhs across all categories								
Permanent Partial Disability (PPD) Cover*	Upto ₹80 lakhs across all categories								
Term Insurance Cover*	NIL	₹10 lakhs (availabl variants only)	e for Gold, Dia	mond, Platinu	m & Rhodium				
Add-On insurance Covers (PAI)*									
Base and Super Top- up Heath Insurance	Terms & c borne by subject to	as per existing terms of onditions applicable to the Customer, to be review/ change from ovider/ policy perform	or the policy and purchased volu- time to time as	benefit availmentarily for all verifier internal ass	ent. (Cost to be variants). Rates sessment of the				
Other Facilities									
Family Savings Account – SBI Rishtey	Available t	LAVAIIADIE IDCUSOIO ADO ADOVE VALIADIS SAIALV PAUKAUE GUSTOMEIS.							

*Insurance benefits are subject to Terms & Conditions. Details are placed at Bank's website:

*All the benefits are subject to regular salary credit in SBI salary account. T & C apply.

(पी. ठी. चिरानिया) (P. D. CHIRANIA) वरिश्व गां। Sr Garatte Office, New Delhi B,S.N.L. Corporate Office, New Delhi

https://bank.sbi/web/salary-account/accident-insurance

issued from time to time.

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Features of New age SBI RuPay Card (as per T & C of NPCI*)

13.16

Account Variant	Silver	Gold	Diamond	Platinum	Rhodium		
Card Variant	Platinum	Platinum	Platinum	Select Platinum	Select Rhodium		
Health Checkup	NA	NA	NA	1 free checkup per year			
MakeMyTrip		Flat 10% (upto Rs 1500) discount on Make My Trip (Once in a year) Flat 10% (upto Rs 1500) discoun My Trip (Once in a quarter)					
Amazon Prime	NA	Free 1 year Amazon Prime Su	bscription (ever	y year)			
Gym membership	NA	NA	NA	Free 1 month online Cult-fit	offline /3-month subscription		
SPA	NA	NA	NA	One complime year	entary visit per		
Lounge - domestic	1 free visit per quarter	1 free visit per quarter	2 free visits per quarter	3 free visits per quarter			
Lounge - International	NA	NA	3 free visits pe	er year			
Golf	NA	NA One complimentary per year					
Cab aggregator	NA	NA	NA	Once in a year	Once in a year		
Swiggy One	NA	Free 3-month membership-Sw					
Book My Show	NA	INR 250 off on purchase of mi	n 2 movie ticket	s; per quarter			
Personal	₹ 10 lakh ₹ 10 lakh		₹ 10 lakh	₹ 10 lakh	₹ 10 lakh		
Accident & Permanent Disability Insurance	(With PoS condition 45 days)	(With PoS condition 45 days)	(With PoS condition 45 days)	(With PoS condition 45 days)	(With PoS condition 45 days)		
		₹ 50 lakh	₹ 50 lakh	₹ 100 lakh	₹ 100 lakh		
Air Accident Insurance	NA	(With PoS condition 45 days)	(With PoS condition 45 days)	(With PoS condition 45 days)	(With PoS condition 45 days)		
Purchase Protection	NA	C	over of ₹2 lakh	April 10 Part of the Control of the	Marin Control		
Conclerge	24*7 concierge service 100%	24*7 concierge service 100%	24*7 concierge service 100%	24*7 concierge service	24*7 concierge service		



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GENERAL TERMS AND CONDITIONS OF PERSONAL ACCIDENT INSURANCE (PAI) DEATH / PERMANENT TOTAL DISABLEMENT / PERMANENT PARITAL DISABLEMENT / AIR ACCIDENT INSURANCE (AAI) DEATH

- Personal Accident Insurance (Death / Disability) Cover (PAI) will be available only in case of death / Disablement resulting solely and directly from accident caused by external, violent, and visible means. Accidental death is defined as per IRDA norms/ guidelines. Death / Disablement due to direct war / circumstances traceable to declared war will not be covered.
- The Personal Accident Insurance Cover will be available to BSNL Salary Package customers. (Serving employees / officers)
- Only Primary Salary Package Account holders will be eligible for coverage under policy (i.e.
 account holder for whom salary is being credited). There should be minimum one Salary Credit
 within 90 days prior to the date of accident for claims being eligible.
- 4. In case of death / disability by accident of a newly recruited BSNL, he /she will be eligible for Insurance benefits immediately after opening of CSP Account. However, if salary / Stipend is not being credited in this CSP Account after one month from opening of the account, then such customer will not be eligible for Insurance Claims.
- 5. The benefit of Personal Accident Insurance (Death) Cover {PAI} and Air Accident Insurance (Death) Cover {AAI} will be available to the claimant only if the account is under the Salary Package with appropriate product code of CSP as per terms and conditions of Insurance.
- In case of multiple accounts related to a single CIF, only one account where salary is credited will be taken into consideration.
- Joint account holders of Salary Package Accounts opened under CSP are not included under Free Personal Accident Insurance (Death) Cover {PAI} /Air Accident Insurance (Death) {AAI} Cover.
- The Personal Accident cover will be available for the beneficiaries even in case of death in a Terrorist/ Naxalite action.
- Payment of Insurance will not be eligible in respect of death / disability:
 - a. from intentional self-injury, suicide, or attempted suicide
 - b. whilst under the influence of intoxicating liquor or drugs
 - directly or indirectly caused by venereal disease or insanity
 - arising or resulting from the insured committing any breach of the law with criminal intent.
- Insurance in respect of death due to bodily injury or any disease or illness of the insured persons is not payable, if:

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- a) Directly or indirectly caused by or contributed to by or arising from ionising radiation or contamination by radioactive substance from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
- b) Directly or indirectly caused by or contributed to by or arising from nuclear weapon materials.
- The insurance under this policy shall not extend to cover death disablement resulting directly or indirectly from pregnancy or in consequence thereof.
- In case of death due to ship accident other than declared war by Government of India shall also be covered for Personal Accident (Death) Insurance Cover.
- 13. The Air Accident Insurance (Death) Cover [AAI] claim will be treated as valid claim only if, Air ticket have been purchased by debit to BSNL Salary Package Account using Cheque / Debit Card / Internet Banking, or where ticket is not required to be purchased by the account holder (service/combat/chartered aircrafts of BSNL forces) or is provided by the department for official duty, with Any one Accident (AoA) clause of ₹ 25 Crore and Any one Year (AoY) clause of ₹ 50 Crore.
- 14. Claimants will submit claims directly to the Insurance Company. The Insurance Company will settle claims independently, as per the Policy terms and conditions. Bank will not be a party to any dispute between the claimant and insurance company.
- 15. All the eligible claims will be payable by the insurance company and Bank/Broker shall have no liability whatsoever in respect thereof.
- 16. Claimants or their representatives have to send intimation of insurance claim to the concerned Insurance Company directly. Intimation may be sent by email/ phone/ letter within 90 (ninety) days of the death of the Salary Package Account Holder. However, for settlement of claims, the relevant supportive documents as per the arrangement have to be submitted by the claimant subsequent to submission of intimation of claim within 180 days of the date of death of salary package account holder. Insurance company will settle the claim as per IRDA guidelines.
- The beneficiary on death of Primary Salary Account holder shall be as follows: -
- i. In case of account opened in single name, the nominee registered in Salary Package account of deceased will be beneficiary for the purpose of insurance claim. (Bank's role will be limited only to certify the names of nominee as per Bank records).
- ii. In case, the account is opened as joint account, then the beneficiary will be the surviving account holder(s) for the purpose of insurance claim even if the nominee is available in the account. (Bank's role will be limited only to certify the names of surviving joint account holder(s) as per Bank records).
- iii. In case, the account is opened as joint account, in event of death of all the account holders, the nominee, if available, will be the beneficiary for the purpose of insurance claim. (Bank's role will be limited only to certify the names of nominee as per Bank records).

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iv. In cases other than i, ii and iii above the claim shall be settled as per the procedure of the insurer. The identification of legal heirs and the authenticity of the claim will be the responsibility of the Insurer.

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- Payment Of Claim: Insurance claim amount will be paid in beneficiary's account with State Bank of India only. Claim amount will first be appropriated against loan outstanding with SBI, if loan amount is not covered under another Insurance Policy (Rinn Raksha).
- 19. Disclosures: Details in relation to claim guidelines, escalation matrix of insurance company and insurance brokers, grievance redressal mechanism, claim format etc. have been placed by the bank at bank's website https://bank.sbi/web/salary-account/accident-insurance. for information and usage of personnel / employees of BSNL, and also for public at large.

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(R.D. CHIBANIA)
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भारत संपार । (CBB)
B.S.N.L. Corporate Office, New Delhi

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DETAILS OF BASE & SUPER TOP-UP HEALTH INSURANCE PLAN (FROM SBI GENERAL)

Family Combinations	1 Adult/ 2 Adults/ 2 Adults + 1 Child/ 2 Adults + 2 Child/ 1Adult + 1 Child/ 1Adult + 2 Child						
Entry Age Adult	18 - 63 years						
Entry Age Child	3 moths up to 25 years						
Renewal	Up to 75 years (separate rates applicable after 65 years)						
Pre Hospitalization Cover	60 days						
Post Hospitalization Cover	90 days						
Day Care Treatment	Covered						
PED/ Specific Disease Waiting Period	24 months						
Domiciliary Hospitalization	Covered up to 20 % of Sum Insured (SI)						
Alternative Treatment	Covered up to 20 % of Sum Insured (Si)						
Modern Treatment	Covered up to 50 % of Sum Insured (SI)						
Limit on Treatment/ Illness/ Surgery	Disease wise sub-limit is not applicable						

Base Health Insurance Cover annual premium chart (₹ inclusive of GST)

Family	Per Family rates										
Combinations	2 lakhs	3 lakhs	5 lakhs								
1 Adult	1983	2155	2629								
2 Adults	3193	3471	4235								
2 Adults + 1 Child	3697	4018	4902								
2 Adults + 2 Child	4507	4899	5977								
1 Adult + 1 Child	2221	2414	2945								
1 Adult + 2 Child	2487	2703	3298								

Renewal Rates above 65 age and max up to 75 years (₹ inclusive of GST)

	Per family Rates									
Family combination	2 lakhs	3 lakhs	5 lakhs							
2 A + 2 C	INR 8,280	INR 8,999	INR 10,979							
2A+1C	INR 6,791	INR 7,381	INR 9,005							
2 Adults	INR 5,866	INR 6,376	INR 7,779							
1 Adult	INR 3,642	INR 3,959	INR 4,830							
1A+1C	INR 4,079		INR 5,409							
1A+2C	INR 4,569	20072772727272	INR 6,058							



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Super Top-Up Health Insurance Cover annual premium chart (₹ inclusive of GST)

	Per family Rates								
Family combination	with 2 lakhs 2 lakhs		30 lakhs cover with 3 lakhs deductible	50 lakhs cover with 5 lakhs deductible					
1 A	1521	1618	1649	2391					
2 A	1653	1758	1796	2604					
2 A + 1 C	1727	1837	1881	2728					
2 A + 2 C	1869	1988	2020	2929					
1 A + 1 C	1703	1812	1847	2678					
1 A + 2 C	1806	1921	1958	2839					

Renewal Rates above 65 age and max up to 75 years (₹ inclusive of GST)

	Per family Rates										
Family combination	10 lakhs cover with 2 lakhs deductible	15 lakhs cover with 2 lakhs deductible	30 lakhs cover with 3 lakhs deductible	50 lakhs cover with 5 lakhs deductible							
2 A + 2 C	3,638	3,871	3,934	5,704							
2 A + 1 C	3,362	3,577	3,663	5,311							
2 Adults	3,217	3,423	3,496	5,070							
1 Adult	2,961	3,150	3,211	4,656							
1 A + 1 C	3,317	3,528	3,596	5,215							
1A+2C	3,516	3,740	3,812	5,527							

^{*}Terms & Conditions applicable for Base and Super Top-Up Policy as per Bank's MoU with the empanelled service provider, subject to change from time to time.



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Group Term Life Insurance (GTLI) Terms and Conditions/ Operational Guidelines

- GTL Policy is named policy where name and required details of all the eligible Salary
 Package Account holders are required to be timely reported to Insurance Company for inclusion in
 the Policy / eligibility for coverage. Moreover, for procuring the policy considerable cost is incurred
 by the Bank. Therefore, regular engagement of Circle functionaries with BSNL authorities for
 reporting of correct data of lives covered and timely follow up with Insurance Company/ Insurance
 Broker firm is required.
- List of all personnel / employees having Salary Accounts with SBI, be obtained by Circle from
 respective department and verified and reported to Insurer / Broker to ensure that all these
 accounts are covered under the said GTL Policy. As Bank will enter into MoU with the concerned
 department /Organisation for extending life cover, financial liability may devolve on the Bank for
 the lives not reported to the Insurance Co.
- For verification of data relating to lives covered, concerned official (Nodal Officer, Salary Package) from the Circle may visit the Corporate Centre.
- All Mid Joiners-Mid Leavers (MJML) data to be provided by Circle by 5th of succeeding month
 to the Insurance Company directly, under advice to us and the empaneled Insurance Broker Firm
 to enable coverage to these Mid Joiners, and removal of Mid leavers.
- In case there is no MJML during the month, a confirmation to this effect must be submitted
 by Circle to the Insurance Company under advice to us and the Insurance Broker Firm by 5th of
 succeeding month.
- For servicing the policy, Insurance Broker Firm (IBF) M/s Alliance Insurance Brokers Pvt.
 Ltd. (AIBPL) has been engaged for the policy year 2025-26.
- All claims pertaining to the Policy must be intimated directly to Insurance Company invariably under advice to empaneled Insurance Broker Firm.
- Circle functionaries to ensure regular engagement with Insurance Company and Insurance Broker for submission and reconciliation of data so that no eligible personnel remain uncovered.
 Nodal officer (Salary Package) be nominated as Single Point of Contact (SPOC) at Circle level for seamless and timely settlement of claims.
- Identified SPOC to undertake all follow-up work regarding submission of data, reconciliation about lives covered, maintaining the claim MIS etc. with Insurance Broker Firm, under advice to Salary Package Department, Corporate Centre.
- For submission of claims, prescribed forms must be used. Claim forms and claim escalation matrix are placed at Appendix-A. Please arrange to advise concerned Organisations / Departments accordingly and provide related forms /escalation matrix.
- Declaration to be obtained with following clause for New Salary Package account opening and Request for conversion of SB account to Salary Package Account ""I hereby give my consent to SBI to share my personal data with the companies/ entities offering the complimentary benefits/ special features related to the salary package account for the purposes of availing such benefits/ features."
- MOUs! agreements to be executed with the Government departments for offering salary package accounts "Parties understand and agree that the personal data of the employees who are maintaining the salary package accounts with SBI will be shared with the third-party companies/ entities offering the special features or complimentary benefits related to the said salary package accounts and also that such sharing will be in accordance with the applicable laws on sharing of personal data (including the Digital Personal Data Protection Act, 2023, as and when the same is made effective)."

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Sampoorn Suraksha Non Employer Scheme Claim Form

To,

Claims Department
SBI Life Insurance Co. Ltd.
7th Level (D Wing) & 8th Level, Seawoods Grand Central, Tower 2,
Plot No. R-I, Sector 40, Seawoods, Nerul Node,
Navi Mumbai - 400706.
Claim Form for Death Benefit under Sampoorn Suraksha Non-Employer Employee Scheme
Master Policy (MP) Number: 72100481905
Member ID:
We write to convey that the under mentioned policyholder was covered under One year renewal Group Life Insurance scheme andhas expired.

The state of the s			CO.	11111	100					
Authorized Signatory on		Polic	v Hi	olete					Nominee Signa	iture
(1) (1) M. (1)	1 1 1 X X X									
Place:				No	minee	Nam			LLICITI	LLL
Certified that the inform	nation furnished is t	rue ar	nd c	arre	ct in s	wery	resp	ect to	the best of our knowledge and	bolief
Bank & Branch Nan	ie:	12	L	Ц	L	Ш		Ц		
IFSC Code		1	L	Ц	1	Н	-			
Account No.		- 3	Н		1					
7. Account details of No	minee									
6. Cause of Death		1								
5. Sum Assured		- 2								
4. Nominee Name & Re	lationship	- 1			T	Ė				
Date of Death			Н		Ties I			v		
Date of Birth				B				V.		
 Name of the Life Ass 	ured (Deceased)									

Andhur Consent

I further authorize SSLLife that it may use my mobile number for nording SMS alerts to me regarding various servicing and other matteriorband to my policy/ies.



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Document Check list: -

Please refer below documents required for processing of insurance claim under GTL Policy (2024-25).

- 1. Claim Form duly attested by Branch.
- 2. Death Certificate original or photocopy attested by claimant and Branch.
- KYC document of the Nominee / Claimant photocopy self-attested by claimant and the Branch.
- 4. Nominee's/ Claimant's Bank Account Accounts detail (Copy of Bank Passbook duly attested by claimant and Branch or a cancelled cheque leaf having Nominee's / Claimant's name pre-printed on it etc).
- 5. Confirmation of Nominee details in Bank Confirmation form attached above.
- 6.In case, nominee not available in bank account, legal evidence of Title in the form of Succession certificate from court having competent jurisdiction or following papers for waiver of submission of succession Certificate.
 - i.Affidavit on non-judicial stamp paper.
 - ii. Joint Indemnity Bond on the non-judicial stamp paper.
 - iii.Application to Dispense with Legal Evidence of Title.
 - iv.Surety Letter with Income and KYC proof.



Caupana Junta



(On Bank's Letter Head) State Bank of India

Branch Name: Address: Email: Telephone No:		Branch Code No: Date:			
Policy No.:	Policy Period 22.02.2024 to 21.02.2025				
This is to certify that Shri/Smt/Ms, documents enclosed), is a holder of Salary Package Ac	who has expired on (as per th ccount, the details of which are as under:				
Name of the Salary Package Account holder	:				
Address in full (as per Bank records)	1				
Date of Death (as per death certificate)	:				
POST TO A T	1.	Br. Name			
Details of SBI Branch where the Salary Package Account is maintained	1	Br. Code			
Account is maintained		Circle			
Type of Salary Package account	+				
Salary Package Account details:		A/c No.			
Claim amount under Group Term Life Insurance	1				
Nominee registered with the Bank on above mentioned Salary Package Account. (if any)					
Address of Nominee	:				
Phone No.	:				
Nominee A/c details if recorded in CBS	:				
Full name of Joint Account Holder(s) of the above-mentioned Salary Package Account (for Joint Accounts only)	**				
Full Address of Joint Account Holder	:				
Phone No.	:				

(# please put which is applicable)

The Bank or its Officers will not be held responsible for the genuineness/authenticity of documents like FIR, Death Certificate, Postmortem report, etc, being submitted by the claimant to the Insurance Company. It shall be the responsibility of the Insurance Company to ascertain their authenticity. All further correspondence should be made directly between the claimant and the Insurance Company. The claim settlement will be entirely the responsibility of Insurance Company. All settlements/disputes will be between the claimant and the Insurance Company, and the Bank will not be a party to such disputes.

For State Bank of India,

Signature/Name of Branch Manager (PF No.

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Escala 21/02/		claims (SBI Life): GTL	policy for the for the period 22/02	2/2025 to
Level	Name	Designation	e-mail id	Contact No.
1	Meena Thawani	Regional Claim Support	meena.thawani@sbilife.co.in	022-66283251
	Ketan Thacker	Regional Head (Claims)	ketan.thacker@sbilife.co.in	8408994747 022-66283205
	Anand lyer	Key Account Manager	anand.iyer@sbilife.co.in	9773275861
2	Rakesh Kumar	Vice President & ASM	ku.rakesh@sbillife.co.in	9793600881
	V Prakash	Vice President & RSM	v.prakash@sbilife.co.in	9711879333
3	Roopa Anchan	Regional Manager (Operations & Compliance	roopa.anchan@sbllife.co.in	022-66283234
Toll Fr	ee Number for	claim intimation /Que	ry: - 18002679090	
Email	I'd for Claim In	timation/Query: - sam	p.sur@sbilife.co.in	
Escala	ition Matrix for	Policy Administration	for the period 2025-26	
Level	Name	Designation	e-mail id	Contact No.
1	Vidya Velayudhan	Associate Vice President	vidya.velayudhan@sbilife.co.in	022-66456744
2	Pradeep Gautam	Vice President (Group Operations)	pradeep.gautam@sbilife.co.in	022-66456192

Name of	n Matrix for Clai Insurance Broke by Period 2025-2	r Firm: M/s All	lance Insurance Brokers Pvt. Ltd. ((AIBPL)
Level	Name	Designation	e-mail id	Mobile No
1	Kanchan Mote	Senior Manager	kanchan@allianceinsurance.in	8976799824
2	Pallavi Khedekar	Chief Manager	pallavi@allianceinsurance.in	7710005301
3	Dhananjay Kulkarni	Chief Manager	dhananjay@allianceinsurance.in	7777031502

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RCWM #



4	Nitesh Sharma	Dy. Vice President (Employee Benefits)	nitesh@allianceinsurance.in	9167980504
5	Jignesh Purohit	Senior Vice President (Employee Benefits)	jignesh@allianceinsurance.in	8433747396

Level	Name	Desig.	e-mail id	Mobile No
1	Rakesh Harekar	Chief Manager	sbigtlpolicy@allianceinsurance.in	9167950049
2	Trupti Bhatkar	Assistant Vice President	Trupti@allianceinsurance.in	9167214217
3	Jignesh Purohit	Senior Vice President (Employee Benefits)	iignesh@allianceinsurance.in	8433747396
Email I'd fo	or Policy Endorse	nents: - sbig	ttpolicy@allianceinsurance.in	
	ninistration contac			
1	Madhavi Chavan	Chief Manager	madhavi@allianceinsurance.in	7208984685



