Corporate Office Revenue Mgmt-Consumer Mobility, 1st floor, Bharat Sanchar Bhawan Janpath, New Delhi-110001



No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 20/06/2024

To

The CGMTs

All BSNL Telecom Circles/Metro Districts

Sub:- Reverification of all GSM Service Connections and Services provided on these service connections.

Details of outstanding against exempted categories as on 31.05.2024 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

- 1. Reverification of all the GSM Services Connections provided to officers/officials working/transferred/retired and it may be ensured that the service connection is provided only as per departmental guidelines. In case Officers/Official who have been transferred/retired service connection may be provided/continue to be provided as per guidelines only.
- 2. Services provided on service connection may also be re-checked and re-verified whether the services provided is as per guidelines only, and if any service is provided beyond the eligibility of the officer/official that must be charged and its recovery must be ensured by the concerned unit.
- 3. It may also be ensured that GSM Service connections may not be the part of exempted category and outstanding against the GSM Service Connections must be recovered from the concerned officer/official.

While reviewing the outstanding against Service Connections (copy attached), it is observed huge amount of outstanding is there in almost all the Circles especially in East Zone Circles where approx. Rs. 3.40 crore of outstanding is still pending and out of this Rs. 3.36 crore is more than three year old.

Hence it is therefore reiterated that the compliance in respect of reverification of Service GSM Connection as specified above may be submitted on email id dgmrmcm@gmail.com.

(Swatanter Kumar) DGM (Fin-CM)

Copy to:-

1. All IFAs, BSNL Circles for necessary action.