



No: - BSNLCO-FICM/15(13)/1/2023-FIN CM

Dt 26/07/2024

To

The CGMTs


All BSNL Telecom Circles/Metro Districts

Sub:- Review of outstanding against the exempted category of GSM Postpaid Accounts.

Details of outstanding against exempted categories as on 30.06.2024 were collected for all the circles from respective billing zones (attached herewith Annexure-A). While reviewing these details following observations are made:-

1. DoT category GSM connections are having maximum amount of outstanding, although for the recovery of DoT service connections instructions are already available issued from DoT as well as by CO ND followed by several reminders but the settlement is still awaiting. It is therefore reiterated that suitable actions may be taken to recover the amount against DoT service connections as per the instructions issued from time to time by this office as well as DoT.
2. While reviewing the age wise status of outstanding it is observed that in many other cases outstanding more than three years old is also appearing which needs to be further checked and verified that why such old amount of outstanding is lying against these exempted categories and immediate necessary actions are to be taken by respective circles to recover this old amount from these GSM subscribers.
3. In case of outstanding against GSM connection provided to Members of Parliament, standing instructions for the recovery and settlement of the amount against Members of Parliament are already there, so it may be ensured that such amount may be got settled timely as per the instructions.
4. In Several Circles, GSM connections which are exempted from dunning process like allotted to State Government, Central Government and VIP category are having outstanding more than one year old, for which immediate necessary action for the recovery of outstanding needs to be taken by respective circles and its recovery in a time bound manner may be ensured.
5. **While allowing any connection exempted from disconnection, circles authorities may check the old outstanding against these connections and recovery of the outstanding may be ensured before allowing the exemption and exemption list should be reviewed on monthly basis by the concerned authorities and required to be submitted to this office regularly along with monthly SLR. In Madhya Pradesh Circle count of the exempted category is exceptionally higher it needs to be checked and verified by the concerned circle.**
6. Instructions in respect of categorization of accounts under Exempted Category and recovery of outstanding against exempted categories are also issued vide letter of even No Dt 26/06/2023, these instruction may be followed to allow any GSM Postpaid Number under exempted category.

Encl:- Annexure-A(Circle wise outstanding)


(S. K. Bhardwaj)
PGM (Fin-CM)

Copy to:-

1. All IFAs, BSNL Circles for necessary action.

Outstanding against Exempted Category Accounts.

Name of Circle	Jun-24		
	Gross count	Gross Amount	O/s more than three years
Andaman	94	356963.84	356379.17
Assam	412	2389643.78	697662.3
Bihar	1137	7416603.25	7298815.04
Jharkhand	1033	3446584.01	3386644.61
Kolkata	150	1508683	1445992.85
North East I	392	2680489.57	2638370.72
North East II	922	1835000.35	1712091.78
Orissa	1195	3538848.55	2796375.67
West Bengal	676	2078418.93	1998436.89
Haryana	38	683743.51	398528.86
Himachal Pradesh	59	2465329.31	2075591.44
Jammu and Kashmir	90	2336840.09	1897949.86
Punjab	40	379284.88	42978.61
Rajasthan	122	3307207.15	1626143.71
UP East	196	4461086.77	3196081.07
UP West	177	6719540.01	5240108.11
Uttaranchal	50	974352.1	885424.39
ANDHRA PRADESH	71	99387.97	
KARNATAKA	422	499543.2	371183.8
KERALA	100	467068.01	217.72
TAMIL NADU	119	165802.56	
CHENNAI	128	121844.44	99596.41
CG	105	549020.5	376921.73
GJ	244	5510947.2	175266.83
MH	48	1071329.76	186143.91
MP	1518	4619420.33	648658.33
Gross	9538	59682983	39551564

Category wise outstanding under exempted category as on 30.06.2024

Name of Circle	Dot	Govt central	Govt State	MP	VIP	Prepaid to Postpaid	Corporate CUG/ Group billing	Individual	BSNL Service/Emp/ yoe	Gross
Andaman	7034	57174	32063	9827	250866					356964
Assam	543366	61841	40768	66380	1677288					2389643
Bihar	1680480	865887	1266667	668224	2935346					7416604
Jharkhand	90588	381666	1716212	215791	1042327					3446584
Kolkata	1132943	131759	34926	178582	30473					1508683
North East I	144311	197020	1455823	109793	773543					2680490
North East II	299656	86941	1439949	0	8454					1835000
Orissa	973123	801486	1532969	231271	0					3538849
West Bengal	0	889891	887354	270287	30887					2078419
Punjab	364185			15100						379285
Haryana	672541			11203						683744
UP East	3144203			1169215	147668					4461086
UP West	6086090			558095	75355					6719540
Rajasthan	3177436			125699	4072					3307207
Uttaranchal	746102			225300	2950					974352
Himachal Pradesh	2398709			22307	44313					2465329
Jammu and Kashmir	1947874			318312	70654					2336840
ANDHRA PRADESH				99387.97						99387.97
KARNATAKA				499543.2						499543.2
KERALA				467068						467068.01
CHENNAI				121844.4						121844.44
TAMIL NADU				165802.6						165802.56
Gujrat		31314		251471	61294		4686908	476992	2969	5510948
Madya Pardesh	13512	868	43463	196974	42533		4114418	173018	34634	4619420
Maharashtra				112881	92905		727898	60443	77203	1071330
Chattisgarh				109928			69697	270649	98746	549020
	23422153	3505847	8450194	6220286.2	7290928	0	9598921	981102	213552	59682983