

1/762528/2024

**ESTABLISHMENT FINANCE SECTION,**  
216, 2<sup>nd</sup> Floor, Bharat Sanchar Bhawan,  
Harish Chandra Mathur Lane, Janpath  
NEW DELHI – 110001.  
Email agmef.co@bsnl.co.in



**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

To

The CGMs/IFAs  
Jharkand/ Maharashtra/ Madhya Pradesh/ UP(East)/ Bihar/ Punjab/ Odisha

No: - BSNLCO-COMN/12(19)/9/2024-ESTT FIN Dated at New Delhi the 21.10.2024

Sub: - Regarding undue delay in clearing/ submitting pension cases.

Ref: - DOT letter No. 7-1/2022/Pension Policy/TA-I/ Dated 22.08.2024

Kindly find enclosed herewith the DOT DO no. 7-1/2022/Pension Policy/TA-I/ dated 15.10.2024, wherein list of pension cases not received at respective CCAs even once from BSNL or pending for want of compliance/documents has been forwarded to BSNL. In this regard, it is submitted that the delay in settlement of pensionary benefits put the retiree in hardship as well as may lead to litigation and payment of interest in future.

It is requested to ensure that the pension cases of retiring employees are processed strictly as per schedule and sent to CCA concerned complete in all respect for authorization of pensionary benefits timely. Similarly, action may also be taken for authorization provisional pension in cases where departmental or judicial proceedings are pending as per Rules 8(4) and (56) of CCS (Pension) Rules 2021.

It has already been conveyed vide this office letter dated 29.08.2024 regarding Zero Pendency Mission on pension (copy enclosed) with instructions for mandatory attending of meetings convened by concerned CCA cell and to resolve all the matter related to pension/gratuity or other retirement.

Therefore, your kind attention is invited to the list of pending pension cases that have either not been submitted to the concerned CCA or are pending due to missing documents. It is requested to look in the matter and direct the concerned to resolve all pending cases with the concerned CCA immediately to avoid any further delays. An action taken report in this regard may kindly be furnished in this office immediately.

This is issued with the approval of competent authority.

Dy. General Manager (EF)  
BSNL CO, New Delhi.

DA: As above.

Copy to:-

1. All CGMs/IFAs for information please.



I/762528/2024

मनीष सिन्हा  
MANISH SINHA

सदस्य (वित्त) डिजिटल संचार आयोग एवं  
पदेन सचिव, भारत सरकार

Member (Finance),  
Digital Communications Commission &  
Ex-Officio Secy. to the Govt. of India



ITUWTSA  
NEW DELHI 2024

भारत सरकार  
संचार मंत्रालय  
दूरसंचार विभाग  
संचार भवन, 20, अशोक रोड, नई दिल्ली-110001  
Government of India  
Ministry of Communications  
Department of Telecommunications  
Sanchar Bhawan, 20, Ashoka Road,  
New Delhi-110001  
Tel. : 23716161, 23036643 Fax : 23715762  
E-mail : memberf-dot@nic.in

D.O. No. 7-1/2022/Pension Policy/TA-I  
Dated 15<sup>th</sup> October, 2024

Dear Robert,

This is regarding undue delay in clearing pension cases. During a review of the monthly report on pension cases received under zero pendency mission, it has been observed that lot of pension cases are pending in the BSNL Circles. As on August 2024 (for the retirees up to July, 2024), 63 pension cases are pending and out of which 34 cases are pending in Maharashtra Circle alone. A Circle wise list of 30 pending pension cases (enclosed) shows very grim state of affair.

2. Further, DoT Hqrs letter of even no. dated 22.08.2024 may please be referred whereby it was emphasized that BSNL office of retiring employees must process and submit pension papers as per schedule mentioned in Chapter X of CCS (Pension) Rules, 2021. However, it is observed that some of the BSNL units in different Circles have not submitted 16 pension cases of the employees who retired in the months of April, May, June and July until August 2024 to the concerned CCA offices even once. Other 14 cases returned by the CCAs for want of forms/documents/compliance are also pending with BSNL (Head of Offices).

3. Delay in settlement of pensionary benefits put the retiree in hardship as well as may lead to litigation and payment of Interest in future.

4. It is therefore, desired that strict instructions be issued to all concerned in BSNL Circles to ensure that the pension cases of retiring employees are processed strictly as per schedule and sent to CCA offices complete in all respect for authorization of pensionary benefits timely. Similarly, action may also be taken for authorizing provisional pension in cases where departmental or judicial proceedings are pending as per Rule 8(4) and (5) of CCS (Pension) Rules, 2021.

5. Suitable action to clear the pendency must be taken urgently and a report sent to my office at the earliest.

with warm wishes,

Yours sincerely

Manish Sinha

(Manish Sinha)

Encl: As above

Shri A. Robert J. Ravi  
Chairman & Managing Director  
Bharat Sanchar Nigam Limited  
BSNL Bhawan  
Harishchandra Mathur Lane  
Janpath, New Delhi

372/ESTT/2024  
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List of Pension cases not received at respective CCAs even once from BSNL or pending for want of compliance/Documents					
Sr. No.	Name of the Circle Unit (1)	No of Pension cases pending as on the last date of the current month (2)	Name of the Retiree(s) (3)	Date of Supperannuation/ VRS etc (4)	Delay in Months (5)
1	Jharkhand	1	Sidheswar Prasad	30.06.2024	2
	Maharashtra	12	Bharatkumar Trimbakrao Barsod	31.12.2023	20
			Kaitake Ashok Rambhau	29.02.2024	6
			KAILASH KASHINATH MALI	31.05.2024	3
			SHRI MARKANDE VAJANATH	31.05.2024	3
			Dhadhodara Dinesh Kalabhai	31.05.2024	3
			Katke Vishwanath Gulabrao	30.06.2024	2
			UTTAM DOMAJI SARODE	30.06.2024	2
			Dhanraj Kashinath tondare	30.06.2024	2
			Chatse Ambadas Baliram	30.06.2024	2
			Harishchandra Dhansing Badekar	31.07.2024	1
			Sagar Rajaram Maruti	31.07.2024	1
			Wagarhande Bhaskar Suryabhanji	31.07.2024	1
2	Madhya Pradesh	6	Vijay Keshavrao	30.04.2024	4
			Siyaram	30.06.2024	2
			Ganesh Yadav	30.06.2024	2
			Kishori Lal	31.07.2024	1
			Sobaran Singh	31.07.2024	1
			Sanjay Kumar	31.07.2024	1
3	UP (East)	8	Ajai Kumar	30.06.2024	2
			Jagat narayan	30.06.2024	2
			Bhanu Prakash	31.07.2024	1
			Shiv nath	31.07.2024	1
			Nagendra Kumar	31.07.2024	1
			Vinod Kumar	31.07.2024	1
			Mukhtar Ahmad	31.07.2024	1
			Ram Dhari	31.07.2024	1
4	Bihar	1	Kamleshwari	30.06.2024	2
5	Punjab	1	Parkash Chand	30.04.2024	4
6	Odisha	1	Sh. Kandagari	30.04.2024	4
	Total	30			



BSNLCO-COMN/12(19)/13/2023-ESTT FIN

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ESTABLISHMENT FINANCE SECTION,  
216, 2<sup>nd</sup> Floor, Bharat Sanchar Bhawan,  
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NEW DELHI – 110001.  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

To

The CGMs/IFAs  
BSNL, All Telecom Circle/Non-Territorial Circles/Metro Districts

No: - BSNLCO-COMN/17(11)/13/2023-ESTT FIN Dated at New Delhi the 29.08.2024

Sub: - Zero Pendency Mission on pension-reg.

Ref: - DOT letter No. 7-1/2022/Pension Policy/TA-I/ Dated 22.08.2024

Kindly find enclosed herewith the DOT letter no. 7-1/2022/Pension Policy/TA-I/ dated 22.08.2024 on the above cited subject. In this regard, I have been directed to inform that the instructions outlined in the above said letter, should strictly be adhered by the Circles.

Moreover, it is mandatory to attend the meetings convened by concerned CCA cell and also follow up on the matter reported/discussed in the meetings. Further, in case of delay in settlement of pension/gratuity or other retirement benefits, such cases required to be investigated and strict action may be taken against the erring officers/officials.

This is issued with the approval of competent authority.

Dy. General Manager (EF)  
BSNL CO, New Delhi.

DA: As above.

Copy to: -

1. The Director (DFU& Accounts-I), DOT, 20, Ashoka Road, Sanchar Bhawan, New Delhi-110001.
2. The PGM (Estt.), BSNL, Corporate Office, New Delhi for information and necessary action please.

No. 7-1//2022/Pension Policy/TA-I/  
 भारतसरकार / Government of India  
 संचारमंत्रालय / Ministry of Communications  
 दूरसंचारविभाग / Department of Telecommunications  
 20- अशोकरोड, संचारभवन/20, Ashoka Road, Sanchar Bhawan  
 नईदिल्ली-110001 / New Delhi-110001

Dated: 22.08.2024

To

CMD  
 BSNL C.O.  
 New Delhi-110001



Subject: Zero Pendency Mission on pension cases-reg

While reviewing the monthly reports received on the subject it has been observed that there are still cases of delayed payment of pensionary benefits to the retiring employees/pensioners. In some cases, the pension papers are not received from the concerned BSNL units for months due to one reason or another.

2. CCS (Pension) Rules, 2021 provide that where the amount of pension and gratuity cannot be determined for reasons other than the departmental or judicial proceedings, provisional pension and provisional gratuity is required to be sanctioned in accordance with Rule 62 of CCS (Pension) Rules, 2021. However, in certain pending pension cases, this has not been followed by the concerned Head of offices, which may result in claim of Interest on delayed payment of gratuity and pension in future. Similarly, attention is invited to Rule 8(4) and (5) of CCS (Pension) Rules, 2021 for authorizing provisional pension in cases where departmental or judicial proceedings may be pending. BSNL office of retiring employee must process and submit pension papers as per schedule mentioned under Chapter X of CCS (Pension) Rules, 2021.

3. The Competent Authority has therefore directed that a co-ordination meeting between O/o CCA & BSNL at appropriate level, to be decided by Pr CCA/CCA or Jt CCA (where HoC), be held at all field units to review the pending pension cases as well as the pension cases due in ensuing 3 months. It is requested to issue instructions to all BSNL field units for processing and forwarding the pension cases timely as per schedule and BSNL units may be directed to attend monthly meeting with concerned CCA office to sort out any issues in the submission of complete pension papers to the CCA office.

4. This issues with the approval of Member (Finance).

PGM(LEF)

*Circulate to CGM's/IFAs of units for strict compliance*

Copy to:-

1. CGCA :- for kind information please.
2. Director (Finance), BSNL C.O. New Delhi.

(Gp Capt Atul Pokhriyal)  
 Director (DFU&Accounts-I)  
 Email: [dir-acs1-dot@nic.in](mailto:dir-acs1-dot@nic.in)  
 Tel: 011-23036511

321/EF/2024  
 27/8

DGM(LEF)

*PI Circulate to all CGMs/IFAs for strict compliance*

*Resd*  
 23/8/24