

Subject: Clarifications required on Proposal for Restructuring UTKD Circle

Ref: Letter No. BSNLCO-RSTG/15(14)/1/2026-RSTG Dated 04/07/2026.

1. Who has drafted and finalized this pilot proposal
2. Any consideration given to geographical constraints, hilly area?
3. Any consultation done with CGM UTKD before issuing order. If yes, what was response
4. Has this proposal any relation with restructuring Norms defined earlier or it is on basis of just available number of employees and its distribution?
5. Copy of directions by PMO office for posting JTOs at Gram Panchayat Level and SDE at Block level.
6. BSNL has already reduced layer to three tier JTO/SDE Equal. AGM/DGM Equal and GM/PGM Equal. Then why need come of six layer Hierarchy aroused?
7. JTOs are compared with JEs/ATTs or they will be reporting to JTOs/??
8. The posts are to be counted as per the approved Sanction by BSNL. Any consideration given to it?
9. What is required at Grass root Presence?
10. What about loss profit of BSNL as we are keeping total manpower to Rural Area and neglecting the Profit making areas
11. Uttarakhand is not compact, manageable as being projected. It has most difficult terrain. In many blocks the density of population is also as good as negligible
12. Full ownership is projected. Now who is owning??
13. What does accountability means? Now executives are not accountable
14. What is base for creation of Zones?
15. Cost it is written Zero, but practically Crores of rupees will be required on re organization on of OA/BA level and Transfers involved in it.
16. JTO and SDE are equivalent, then why this discrimination and separate posting.
17. JTO post justification is based on working lines and length of OFC, will it be considered here or posting will be done on basis of Gram Panchayat.
18. What will HQ of these officers?
19. What about Transfers and its basic structure of OA and Circle In view of zonal concept?
20. What about online attendance, which station it will be marked.
21. How the boundary of transmission works will be defined. At present many blocks and GPs maintained by one transmission team.
22. No workflow definition in Municipal areas, Please share if any.
23. O& M in Core network sections are not defined.
24. What is the revenue/profit earning model with this restructuring?
25. Any activity/experiment for improvement of working and outcomes must be backed with some facts and figure, that should be shared and also the vision of at least next 5 years for improving profits earning for the company resulting in 3rd PRC implementation pl.
26. Enterprise sales being done at SSA HQs, in this GP and block setup, there is no mention for exclusive sales setup
27. BSNL has issued many instructions for exclusive posting of JTOs/SDEs in IT/EB etc and what will be its status?
28. Designations of JTO will be changed or it will continue as JTO

29. What about financial powers and support to these officers.
30. MH Circle has issued Restructuring Orders in last week
31. KTK Circle has issued Restructuring Orders in last month
32. What is idea of Separate Pilot Project of Restructuring of UTKD Circle?
33. Will there be any addition of posts
34. Which posts will be abolished?
35. What are the works defined at Gram Panchayat level?
36. What are the works defined at Block level?
37. How it is concluded that no individual officer is currently accountable at District/block/GP level?
38. What are responsibilities available for accountable at District/block/GP level?
39. Who will run services at City area where more number of connections are working?
40. How it proposed to balance the workload in Block level as different blocks may have different workload.
41. When Private operators are stressing on outsourcing, how it is projected that BSNL has to maintain services at its own without outsourcing.
42. What will be position of Functioning of OAs/BAs? Will it continue or will be closed.
43. What will be difference between OA and BA functioning.
44. What will lowest level officer posted in Circle, BA, OA and BA level.
45. The posting of SDEs at Block level will be done depending on number of connections working
46. This posting will be exclusively for rural works or other works like BTS, FTTH will also be responsibility.
47. Arrangement of vehicles for covering scattered area
48. What about tender /vendor and TIPs. Will they continue and will be discontinued.
49. JTOs are shown exclusively at Gram Panchayat, it means no JTOs will be posted at OA/BA and Circle level. Is it correct?
50. SDEs are shown exclusively at Block/SDCA, it means no SDE will be posted at OA/BA and Circle level. Is it correct?
51. The same is case with JTOs. All JTOs are shown to posted under Gram Panchayat, it means no JTO will be posted at OA/BA and Circle level. Is it correct?
52. How it is thought that monitoring at levels will be possible from Circle level.
53. Action for ensuring Availability of reliable OFC Network with adequate bandwidth
54. Action for ensuring Availability of reliable 24 Hours Power supply and Battery Backup
55. Action for Stopping conduction of VCs on daily basis and make it totally.
56. Action for ensuring for Stopping calling daily reports, Stop sharing Google sheets being called by Corporate, Circle, and BAs which is actually wasting time of officers working in filed units.
57. What about Online Attendance for all executives in filed units, will continue or it will be stopped?
58. Implement the proposal for Five days rotation basis as pilot project as that of Restructuring
59. Approve Upgraded Standard pay scales for affected JTOs/JAOs pending for last 17 years.
60. Approve 3rd PRC Pending for last Ten Years
61. Approve the enhancement of SAB at least one percent every year
