



# SANCHAR NIGAM EXECUTIVES' ASSOCIATION

CENTRAL HEAD QUARTERS

M. S. Adasul

General Secretary

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All Communications  
to the General Secretary

To,

Shri. A. Robert J. Ravi ji,  
Chairman and Managing Director, BSNL,  
3<sup>rd</sup> Floor, Bharat Sanchar Bhavan,  
Janpath, New Delhi 110001.

**No. SNEA CHQ/Corr/CMD BSNL/2022-23 Dated 23<sup>rd</sup> September 2024.**

**Sub: Request for looking into urgent issues related to Stability of the Backbone of BSNL Circles in Eastern Zone of BSNL.**

**Respected Sir,**

With reference to above subject, we would like to put following few lines for early action from BSNL Corporate Office for the stability of Backbone of BSNL for Eastern Zone Circles.

In recent past the we have witnessed many of the issues in stability of backbone of Eastern Circle due to frequent failure of BSNL links between Kolkata and Chennai and it has directly impacted on FTTH services of BSNL which are in high demand in the entire Eastern Zone.

As on today, BSNL OTN Media (80G) and PGCIL Media (40G) are the bandwidths augmented between Kolkata Super Core Router to Chennai Super Core Router and carries the major traffic of Eastern Zone with total 120G Bandwidth is in operation. It is seen that the instantaneous Bandwidth utilization of the above links goes to 50G to 75G throughout the day and it will increase in coming days due to expansion of 4G services and increasing FTTH connections.

Thus, outage time and availability of BSNL OTN links are very poor as to meet high demand in this area and failure and failure at any time causes chocking of bandwidth and affecting internet services of entire Eastern Zone whenever there is a failure of any of the BSNL links.

We have consolidated details of Kolkata Chennai Backbone links isolation and availability statistic between 01/09/2024 to 21/09/2024 is attached as Annexure for ready refence please.

From these details it is crystal clear that how the Backbone of entire Eastern Zone is disturbed more frequently. These frequent failures have caused mass unrest among the customers and BSNL partners in East Zone Circles and they are visiting BSNL offices and creating pressure of the executives working in the filed units, who are unable to give satisfactory reply to these customer and Partners of BSNL.

Hence there is need of immediate solution from BSNL for standby arrangement for stability of backbone of BSNL for Eastern Zone and as per information given by our Circle Secretaries in these areas that as immediate action BSNL has to hire additional link from between Kolkata to Chennai from other vendors who are supplying it on rentals. It is also requested to set up GOOGLE Peering server at Kolkata which will boost the services for entire Eastern Zone.

**W. Seshagiri Rao SNEA Bhavan, B-11/1 & 2, Double Storey, Ramesh Nagar, New Delhi-110015**

Phone : 011-25934899 Plase Visit us on : <http://sneaindia.com>

Both these actions will definitely give the stability to Backbone of BSNL required by Eastern Zone Circles.

Such proposals also officially sent by some of Circle Heads and may be under consideration at BSNL CO, but it is not yet finalized and it is impacting on overall growth of BSNL in Eastern area. It became of utmost importance considering exponential growth of FTTH data traffic and expected growth of forthcoming traffic under 4G IX.2 project.

We once again request your honour for kind intervention and to issue required directions on this very important and crucial issue related to BSNL growth and development in Eastern Zone area.

With Warm Regards,

Sincerely Yours,



M. S. Adasul  
General Secretary  
SNEA CHQ

**Encl: AA**

**Annexure**

**Failure of Kolkata Chennai Backbone links from 01/09 to 21/09/2024.**

<b>Sr</b>	<b>Link Name</b>	<b>Downtime (hh:mm:ss)</b>
1	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_05_SE_LT5853	41:06:59
2	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_01_SE_LT2135	83:23:30
3	TENG_CHENNAI-PP-05_to_KOLKATA-PP-05_LINK_02_SE_LT2191	99:23:51
4	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_02_SE_LT2160	174:42:53
5	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_03_SE_LT2192	85:55:09
6	TENG_CHENNAI-PP-05_to_KOLKATA-PP-05_LINK_01_SE_LT2145	66:06:19
7	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_06_SE_LT9509	65:18:51
8	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_04_SE_LT5852	81:14:00
9	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_07_SE_LT9544_PGCIL	08:58:54
10	TENG_CHENNAI-PP-05_to_KOLKATA-PP-05_LINK_04_SE_LT9669_PGCIL	08:58:54
11	TENG_CHENNAI-PP-05_to_KOLKATA-PP-05_LINK_03_SE_LT9668_PGCIL	08:58:54
12	TENG_CHENNAI-PP-04_to_KOLKATA-PP-04_LINK_08_SE_LT9545_PGCIL	08:58:53